

Description

Postal Regulatory Commission Submitted 11/9/2011 8:00:00 AM Filing ID: 77575

Accepted 11/9/2011

Date Entered into Record

Official Record Index

Item No.

NO.	Description Date Entered in	to Record
1.	Request/approval to study for discontinuance	3/14/2011
2.	Notice (if appropriate) to Headquarters of suspension	3/14/2011
3.	Notice (if appropriate) to customers/ district personnel of suspension	3/14/2011
4.	Highway map with community highlighted	3/17/2011
5.	Eviction notice (if appropriate)	3/17/2011
6.	Building inspection report and original photos of building deficiencies	<i>G</i> ,, <u>_</u> .
	(if appropriate)	3/17/2011
7.	Post office and community photos	3/22/2011
8.	PS Form 150, Postmaster Workload Information	3/27/2011
9.	Worksheet for calculating work service credit	3/22/2011
10.	Window transaction record	4/04/2011
11.	Record of incoming mail	4/04/2011
12.	Record of dispatched mail	4/04/2011
13.	Administrative postmaster/OIC comments	3/19/2011
14	Inspection service/local law enforcement vandalism reports	3/17/2011
15.	Post Office fact sheet	6/02/2011
16.	Community fact sheet	6/02/2011
17.	Alternative service options/cost analysis	4/01/2011
18.	Form 4920, Post Office Closing or Consolidation Proposal-Fact Sheet	
	(with past 3 fiscal years of revenue and revenue units)	6/03/2011
19.	Analysis of investigative findings/recommendations	4/04/2011
20.	Questionnaire instruction letter to postmaster/OIC	4/26/2011
21.	Cover letter, questionnaire, and enclosures	4/26/2011
22.	Returned customer questionnaires and Postal Service response letters	4/26/2011
23.	Analysis of questionnaires	6/01/2011
24.	Community meeting roster	6/01/2011
25.	Community meeting analysis	6/01/2011
26.	Community meeting letter (if meeting held prior to questionnaire)	6/00/0011
27.	Petition and Postal Service response letter (if appropriate)	6/02/2011
28. 29.	Congressional inquiry and Postal Service response letter (if appropriate) Proposal checklist	6/02/2011 6/03/2011
30.	District notification to Government Affairs	6/14/2011
30. 31.	Instructions to postmaster/OIC to post proposal	6/08/2011
32.	Invitation for comments exhibit	6/14/2011
33.	Proposal exhibit	6/14/2011
34.	Comment form exhibit	6/14/2011
35.	Instructions for postmaster/OIC to remove proposal	8/15/2011
36.	Round-date stamped proposals and invitations for comments	0/10/2011
00.	from affected offices	8/18/2011
37.	Notification of taking proposal and comments under internal consideration	8/15/2011
38.	Customer comments and Postal Service response letters	8/29/2011
39.	Premature Postal Regulatory Commission appeal and Postal Service	
	response letter (if appropriate)	10/26/2011
40.	Analysis of comments	N/A
41.	Revised proposal (if appropriate)	N/A
42.	Updated PS form 4920 (if appropriate)	N/A
43.	Certification of record	8/29/2011
44.	Log of Post Office discontinuance actions	8/29/2011



Item No.	Description	Date Entered into Record
45.	Transmittal to vice president, Delivery and Retail, from Dist Customer Service and Sales	rict Manager, 8/30/2011
46.	Headquarters' acknowledgment of receipt of record	9/11/2011
47.	Final determination transmittal letter from Headquarters	9/26/2011
48. 49.	Instruction letter to postmaster/OIC on posting Round-date stamped final determination cover sheets	9/30/2011



03/14/2011

DEBORAH ESSLER DISTRICT MANAGER NORTHERN NEW ENGLAND PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the Maine 2nd congressional district.

Post Office Name:	EAST POLAND	
Zip+4 Code:	04230-9998	
EAS Level:	55	
Finance Number:	222535	
County:	Androscoggin	
Proposed Admin Office:	POLAND	
ADMIN Miles Away:	5.2	
Near Office Name:	MINOT	
Near Miles Away:	1.5	
Number of Customers:		
Post Office Box:	82	
General Delivery:	0	
Rural Route (RR):	0 .	
Highway Contract Route (HCR):	0	
Intermediate RR:	0	
Intermediate HCR:	0	
City Delivery:	0	
Total Customers:	82	
ZIP Code Change:	Yes NO 🗹 ZIP Code	
Maintain Town Name:	Yes 🗹 NO 🗌	
The above office became vacant when	the postmaster retired on 11/26/2008.	
This is a management initiated study to alternate means.	o determine if regular and effective service can b	e provided through
JAMES THORNTON Manager, Post Office Operations		
Approval to Study for Discontinuance:	:	
DEBORAH ESSLER		03/14/2011
DISTRICT MANAGER NORTHERN NEW ENGLAND PEC		DATE

cc: Area Manager, Public Affairs and Communication



Dockect: 1361816 Item Nor. 2

NOTICE OF POST OFFICE EMERGENCY SUSPENSION

A. Office						
	POLAND			State: ME		Code: 04230
	HEAST		District:	NORTHERN NEW EN	GLAND PE	c
Congressional Di		laine 2nd	County:	Androscoggin	00050	-
EAS Grade:	1	1		Finance Number:	22253	<u> </u>
Post Office:	Ø	Classified Station		Classified Branch		СРО
• There was r	no Emerç	gency Supension for ti	his office			
Prepared by:	Jim Mo				ate:	03/17/2011
Title:	NORTH	IERN NEW ENGLAND PFC P	Post Office Review C	oordinator		
Tele No:	(207) 4	82-7168		F	ax No:	(207) 482-7266



Dockect: 1361616 - 04230

Item Nbr. 3

NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

A. Office	1								
Name: Area:	EAST PO	AST	Mein- 0-			District:	State: M NORTHERN NEW	E Zip C ENGLAND PF	Code: 04230
EAS Gra	sional Distri de:		Maine 2nd 11			County:	Androscoggin Finance Num	ber: 22253	
Post Offi				Classified Station			Classified Branch		СРО 🗌
There wa	as no Emer	gency (Supensior	n for this office					
Prepare	d by:	Jim M	cCartney			_		Date:	03/17/2011
Title:		NORT	HERN N	W ENGLAND PFC	Post Office	Review C	oordinator		
Tele No	:	(207)	482-7168					Fax No:	(207) 482-7266



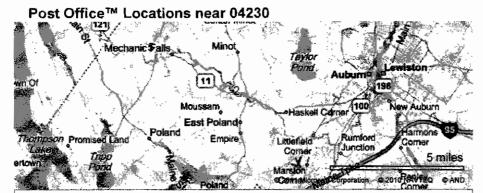


DOCKET NO ITEM NO PAGE

1361816-04230

Post Office™ Locations

PRINT | BACK



Post Office™ Location - EAST POLAND 726 EMPIRE RD EAST POLAND, ME 04230-9998

> (800) ASK-USPS (800) 275-8777

(207) 998-4549

0.0 mi

Business Hours

Mon-Fri 8:00am-12:00pm 1:00pm-5:00pm Sat 8:00am-12:00pm Sun closed

Services PO Boxes Online

Service hours may vary. Please check link for business hours.

Post Office™ **Location - MINOT** 348 MINOT AVE MINOT, ME 04258-9998 (800) ASK-USPS (800) 275-8777

(207) 784-2202

1.2 mi

Business Hours Mon-Fri

8:30am-12:30pm 2:00pm-4:00pm Sat 8:30am-11:30am Sun closed

Services

PO Boxes Online

Service hours may vary. Please check link for business hours.

Post Office™ Location -POLAND 965 MAINE ST POLAND, ME 04274-9998 (800) ASK-USPS (800) 275-8777

(207) 998-4396

2.9 mi

Business Hours Mon-Fri

8:00am-12:30pm 1:30pm-4:00pm Sat 8:15am-11:15am Sun closed

Services PO Boxes Online

Service hours may vary. Please check link for business hours.

Business Hours Mon-Fri

Services PO Boxes Online Post Office™ Location -AUBURN 258 RODMAN RD AUBURN, ME 04210-9998

Sat 9:00am-12:00pm Sun closed

9:00am-5:00pm

Service hours may vary. Please check link for business hours.

(800) ASK-USPS

(800) 275-8777

(207) 786-0604

3.6 mi

Post Office™ Location -

MECHANIC FALLS 33 DEPOT SQ MECHANIC FALLS,

ME 04256-9998 (800) ASK-USPS

(800) 275-8777 (207) 346-6171

4.3 mi

Business Hours

Mon-Fri 9:00am-11:00am 1:00pm-4:30pm

Sat 9:00am-12:00pm

Sun closed Services PO Boxes Online

Service hours may vary. Please check link for business hours.

Post Office™ Locations near 04230

By City

EAST POLAND MINOT POLAND MECHANIC NEW FALLS GLOUCESTER

By ZIP Code

04258 04274 04210 04256 04223 04260 04240 04291 04288 04270 04039 04282 04252 04238 04015 04280 <u>04250</u> 04236 04069 04281

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on phone numbers and

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Yellow Pages, White Pages, also nearby



Eviction Notice A. Office EAST POLAND NORTHEAST State: ME Zip Code: 04230 Name: District: NORTHERN NEW ENGLAND PFC Area: Maine 2nd Congressional District: County: Androscoggin 222535 55 Finance Number: EAS Grade: Post Office: Classified Station Classified Branch CPO

There was no evection notice for this office

 Prepared by:
 Jim McCartney
 Date:
 03/24/2011

 Title:
 NORTHERN NEW ENGLAND PFC Post Office Review Coordinator
 Fax No:
 (207) 482-7168

 Tele No:
 (207) 482-7168
 Fax No:
 482-7266



	Buildir	ig Inspec	ction Rep	ort		- IIII
Office						
ame: EAST POLAND				State: ME	Zip Co	ode: 04230
ea: NORTHEAST	,,,,,		District:	NORTHERN NEW EN	IGLAND PFO	;
ongressional District: Maine	2nd		County:	Androscoggin		
AS Grade: 55				Finance Number	222535	
ost Office:	Classified Station			Classified Branch		СРО 🔲

• There was no building inspection report nor photos for this office

Prepared by:	Jim McCartney	Date:	03/24/2011
Title:	NORTHERN NEW ENGLAND PFC Post Office Review Coordinator		
Tele No:	(207) 482-7168	Fax No:	(207) 482-7266













DOCKET NO ITEM NO PAGE

1361816-07

PS Form 150. Postmaster Workload Information

Post Office, State & Zip Code EAST POLAND, ME 04230		Postmaster's Signature KQ1Y1P	Date 03/23/2011	
District Office, State & Zip Code NORTHERN NEW ENGLAND PFC, MAINE 04101		District Manager's Signature KYB8X8	Date 03/27/2011	
(Check Box)				
✓ Vacancy Management Review	RFR	See Instru on Revers		
1. Current Office Level			55	
2. Finance Number	(1-6)	22	2535	
3. General Delivery Families Served	(7-9)		0	
4. Post Office Boxes/Call Boxes Rented	(10-15)	82	
5. Possible City Deliveries	(16-20)	0	
6. Administrative Rural Boxes Served	(21-25)	0	
7. Intermediate Rural Boxes Served	(26-30)	0	
Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-35)	0	
Administrative Highway Contract/Star Route Boxes Served	(36-39)	0	
10. Intermediate Highway Contract/Star Route Boxes Served	(40-43)	0	
11. Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)	0	
12. Number of Carrier Stations/Branches	(48-49)	0	
13. Number of Finance Stations/Branches	(50-51)	0	
14. Number of Contract Stations/Branches & Community Post Offices	(52-53)	0	
15a. Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.)	(54)		N	
15b. Duration of Experience A Seasonal Workload? (minimum or 8 weeks)	(55-56)	0	
16. Does Office Perform Outgoing Distribution for Other Offices?	(57)		N	
17. Does Office Perform Incoming Distribution for Other Offices?	(58)		N	
18. Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)		N	
19. Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)		N	
20. Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)		N	
21. Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)		N	
22. Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)		N	
23. Is Postmaster Lessor for Government Owned Building?	(64)		N	
24. Does Office Have MPLSM/SPLSM?	(65)		N _	
25, Does Office Distribute Food Stamps?	(65)		N	
PS Form 150, January 1983				

PS Form 150, Postmaster Workload Information

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	Normal	During Seasonal Period
General Delivery Families Served	0_	0
Post Office Boxes/Call Boxes Rented	82	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/ Star Route Boxes	0	0

Instructions

- Enter current evaluated office level.
- 2. Enter the 6 digit post office finance number.
- 3. Enter number of general delivery families served.
- Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
- Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1821, Carrier Route Report, for the previous accounting period.
- Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carsiers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- 7. Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier seguestion.
- Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
- 9. Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom your have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- 10. Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code CNLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
- 11. Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- Enter the number of classified stations and/or branches that have carrier delivery service.

- Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
- Enter the total number of contract stations, rural stations and community post offices.
 - A contract states is a detached finance unit manned by non-postal employees.
 - (b) A rural station is a post office box delivery unit serviced by a rural carrier.
 - (c) A community post effice is a contract unit which provides service in a small community.
- 15. To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- 10. Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a cutting, facing and cancelling operation?
- 17. Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
- 18. Ooes office separate incoming mail to carrier routes for other associate offices?
- 19. Does office separate all incoming letter size mail to oily, rural and/or star mades?
- 20. Does office separate all incoming flats to city and/or rural earnier routes without assistance from an MPC?
- 21. Do you have a vehicle maintenance facility under your jurisdiction?
- 22. Do you have an air transfer office under your jurisdiction?
- 23. Do you occupy a government-owned building and lease a portion of the building to someone else?
- 24. Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- 25. Does your office distribute food stamps?

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

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	Workshe	et for calc	ulating Worklo	ad Serv	ice Cred	it (WSC)	for Po	st Offices		
Office Name	EACT BOLAND									
Office Name: Office Zip+4:	EAST POLAND 04230 -9998	 District:	NORTHERN I	NEW EN	CLAND I	DEC				
Onice Zip+4.	04230 -9996	- District.					_			
			Act	livity WS	Cs					
General Del	i v ery Families S e rve	ed (Item 3, I	PS Form 150) .	· • • • • • • •		··· _	0	X 1.0	=	0
	Boxes/Call Boxes R	•		-		_	82	X 1.0	;	82
	y Deliveries (Item 5,		•			_	0	X 1.33	=	0
	ve Rural Boxes Serv	•				_	0	X 1.0	=	0
	Rural Boxes Serve	•				_	0	X 0.7	=	0
	ve Responsibility for S Form 150)						0	X 0,3	=	0
	ve Highway Contrac									
(Item 9, P	S Form 150)			• • • • • •			0	X 1.0	=	0
	Highway Contract/									
(Item 10, F	PS Form 150)				· · · · · · ·		0	X 0.7	=	0
	ve Responsibility for ther Offices (Item 11						0	X 0.3	=	0
	·	To	tal Activity WS0	Cs						82
,			Rev	enue W	SCs					
Fi	irst	25	revenue units:	1.00	Х	25 uni	ts	=	25.00	
	ext	275	revenue units:	0.50	×	24 uni		=	12.00	
N	ext	700	revenue units:	0.25	×_	0 uni		=	0.00	
N	ext	5000	revenue units:	0.10	x_	0 uni	ts	=	0.00	
		Balance of	revenue units:	0.01	x	0 uni	ts	=	0.00	
	Total	revenue W	SCs:						37.00	
Activity WS	Cs <u>82</u> + R	evenue WS	SCs = <u>37.</u>	00 Ba	se WSC	s <u>11</u>	9.00	= EAS Grade	<u> </u>	
Previous ev	/aluation: EAS grade	<u> </u>	55							
	ate of change in serv cancy exists, hours i		the appropriat	e FAS ar	rade)	_		(i	f appropriat	e)
	completed by:		are appropriat	<u>.</u> g.	,					
	•									
JIM MCCAF						ICCARTN	NEY@I	JSPS.GOV		
Printed Nan	ne			Sig	gnature					
NORTHERI Coordinator	N NEW ENGLAND I	PFC Distric	t Review	03	/22/2011					
Title				Da	ite					

Window Transaction Survey

		04/01/2011	through	03/19/2011	Survey Period:
KQ1Y1P	Completed By:	04230 - 9998	ZIP+4:	EAST POLAND	PO Name:
		Transaction Survey	Window		

entries in the columns. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. Use hash marks (////) for daily in the survey period. each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days

Average Number Daily Transactions:	Daily Average	Time Factor	TOTALS	Fri - 04/01	Thu - 03/31	Wed - 03/30	Tue - 03/29	Mon - 03/28	Sun - 03/27	Sat - 03/26	Fri - 03/25	Thu - 03/24	Wed - 03/23	Tue - 03/22	Mon - 03/21	Sun - 03/20	Sat - 03/19					
	5.0	×.777	71	0	5	8	9	10	0	9	9	6	3	2	8	0	2	(.777)	Sales	Postage Money Reg		
	4.3	X 1.083	44	0	0	4	0	9	0	0	. 2	9	2	2	15	0	1	(1.083)	Orders	Parcels Money	Priority	
	0.0	X 1.969	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	(1.969)	C.O.D	Registered	1	
18.5	0.0	X 5.06	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	(5.06)	<u> </u>	Passports Meter		
Averag Workloa	0.0	X 2.875	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	(2.875)	Rent	Вох		
Average Daily Retail Workload in Minutes:	2.4	X 1.792 X 1.787	15	0	2	0	0	7	0	0	0	0	0	1	5	0	0		Service	Insured Special	Certified	
etail ites:	0.8	X 1.787	5	0	0	0	0	_	0	0	0	0	0	0	4	0	0	(1.787)	Ű	Misc		
19.8	7.3	X 1.188	68	6	5	5	7	8	0	4	8	6	9	2	_S	0	ω	(1.188)	Services	Nonrevenue		

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Survey of Incoming Mail

Survey of Incoming Mail (Record in Pieces)

Post Office Name and Zip+4

EAST POLAND 04230 - 9998

Dates Recorded

04/01/2011 03/19/2011 through

Date	Le	tters	F	lats	Pa	rcels	Ot	her
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 03/19	171	0	19	19	2	1	0	0
Sun - 03/20	0	0	0	0	0	0	0	0
Mon - 03/21	246	0	49	49	6	4	0	0_
Tue - 03/22	96	0	29	0	1	1	0	0
Wed - 03/23	96	0	29	0	1	1	O	0
Thu - 03/24	171	0	10	20	3	4	0	0
Fri - 03/25	153	0	29	92	1	8	0	0
Sat - 03/26	209	0	20	20	4	1	0	0
Sun - 03/27	0	0	0	0	0	0	0	0
Mon - 03/28	341	0	58	58	4	2	0	0
Tue - 03/29	96	0	29	0	1	8	0	0
Wed - 03/30	171	0	40	20	6	3	0	0
Thu - 03/31	209	0	30	0	3	2	0	0
Fri - 04/01	153	82	10	82	1	5	0	0
TOTALS	2,112	82	352	360	33	40	0	0
Daily Average	176.0	6.8	29.3	30.0	2.8	3.3	0.0	0.0

Signature of Person Making Count:

Printed Name:

KQ1Y1P KQ1Y1P

Date:

04/04/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

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Survey of Dispatched Mail

Survey of Dispatched Mail (Record in Pieces)

Post Office Name and Zip+4

EAST POLAND 04230 - 9998

Dates Recorded

03/19/2011 through 04/01/2011

Date	Le	tters	F	lats	Pai	rcels	01	her
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 03/19	40	0	0	0	1	0	0	0
Sun - 03/20	0	0	0	0	0	0	0	0
Mon - 03/21	75	0	7	0	12	0	0	0
Tue - 03/22	44	0	0	0	0	0	0	0
Wed - 03/23	42	0	7	0	2	0	0	0
Thu - 03/24	42	0	0	0	9	0	0	0
Fri - 03/25	22	0	1	0	6	0	0	0
Sat - 03/26	24	0	0	0	0	0	0	0
Sun - 03/27	0	0	0	0	0	0	0	0
Mon - 03/28	50	0	8	1	2	2	0	0
Tue - 03/29	29	0	2	0	0	0	0	0
Wed - 03/30	28	0	3	0	3	0	0	0
Thu - 03/31	36	0	5	0	0	0	0	0
Fri - 04/01	21	0	0	0	0	0	0	0
TOTALS	453	0	33	1	35	2	0	0
Daily Average	37.8	0.0	2.8	0.1	2.9	0.2	0.0	0.0

Signature of Person Making Count:

Printed Name:

Date:

KQ1Y1P

KQ1Y1P

04/04/11



03/19/2011

OIC/POSTMASTER

SUBJECT: EAST POLAND Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the EAST POLAND Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the EAST POLAND Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to JIM MCCARTNEY by 04/02/2011. This information will be entered into the official record for public viewing.

Post Office Box	<u>82</u>
General Delivery	_0
Rural Route (RR)	0
Highway Contract Route (HCR)	0
Intermediate RR	0
Intermediate HCR	0
City Delivery	0
Total Customers	82

If you have any comments on alternate means of providing services to the EAST POLAND customers, please provide them below:

ЛМ MCCARTNEY
Post Office Review Coordinator

Comments:

Dan's Auto pob 119; Labbay's Repair Garage pob 1; Empire Grove pob 30; Liberty Baptist Church pob 49; Only last 2 are actually named on pob. the rest are received in their personal pob.

cc: Official Record



03/17/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the EAST POLAND Post Office, 04230 - 9998, located in Androscoggin County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

JIM MCCARTNEY
Post Office Review Coordinator
NORTHERN NEW ENGLAND PFC

NBR records of mail theft or vandalism: 0

Comments/Findings:

cc: Official Record





Docket: 1361816 - 04230 Page Nbr: 14a

03/22/2011

Androscoggin Sheriffs Department 2 Turner St Auburn ME 04210-5894

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the EAST POLAND Post Office, 04230 - 9998, located in Androscoggin County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter

JIM MCCARTNEY

Post Office Review Coordinator

NORTHERN NEW ENGLAND PFC

Enclosure: Return Envelope

Nbr records of mail theft or vandalism: 2

Comments/Findings:

cc: Official Record

Docket: 1361816 - 04230 Item Nbr: 15 Page Nbr: 1

		Post	Office Survey Sheet		
	Post Office Name	EAST POLAND	zr	P+4	04230-9998
	Congressional District	Maine 2nd	Da	ite	<u>04/01/2011</u>
1.		ole), security, and other de	ructural defects, safety hazards, la ficiencies or factors to consider. ceiling	ck of running	water or restrooms (if so,
2.	Is the facility accessible	to persons with disabilitie	s?	№ No	
3.	Lease terms? 30-day can	cellation clause? year	ly. 60 day notice		
4.	Are suitable alternate qu	arters available for an inde	ependent Post Office? If so, where	? 	
5.	List potential CPO sites.				
6.	Are there any postage multiple of the second	•	nailers? Yes 🖊 No		
7.		reer employees will be aff	ected and what accommodations vis bid office.	will be made fo	or them?
8.	box be retained? Will a loc	ked pouch be utilized?	d at what times? How will this be 05:55 PM Collection box will not		scontinuance? Will a collection
	How Post Office boxes a	re installed?		131	
	How Post Office boxes a	re used?		82	
	What are the window ser	vice hours?	08:00 - 12:00 - 13:00 -	17:00 M-F	
	What are the lobby hours	3?	08:00	12:00 S -17:00 M-F -12:00 S	
9.	Have there been recent c None reported	ases of mail theft or vanda	alism reported to the postmaster/C	OIC? Explain.	

Post Office Survey Sheet (continued)

Docket: 1361816 - 04230 Page Nbr: 15

Page Nbr: 2

11.	-	otential CBU/parcel lockers sites and distances from present Post Office site.	
		re any special customer needs? (People who cannot read or write, who cannot drive, who	have infermities or physical
12.		ups, etc.) How can these people be accommodated?	nave infinities of physical
	Senior	citizens who are assisted, to their vehicle, with heavy packages.	
13.	Rural	delivery/HCR delivery.	
	a.	What is current evaluation?	A24
	b.	Will this change result in the route being overburdened?	Yes 🖊 No
		If so, what accommodations will be made to adjust the route?	
	c.	How many boxes and miles will be added to the route?	82, box 1 Miles
	d.	What would be the additional annual expense if the route is increased?	6164
	e.	What is the one-time cost of CBU/parcel locker installation (id appropriate)?	0
	f.	At what time of the day does the carrier begin delivery to the community?	11:30
		Will this delivery time be affected if the office is discontinued? (Y or N)	☐ Yes 📝 No
		If so, how?	0
14.		Post Office box fees at the facility that will provide alternative service different from the	ose at the office to be
	discont	nued? If so, how (Cost)? More Same Less	

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Community Survey Sheet

Post Office Name	EAST POLAND	ZIP+4	04230-9998
Congressional District	Maine 2nd	Date	04/01/2011
Incorporated?		y Yes No	
Local government provi	ded by:	Poland Board of Select	men
Police protection provid	ed by:	Androscoggin Sheriffs	Department
Fire protection provided	by:	Poland Volunteer Fire l	Department
School location:		Poland Regional Schoo	l District
	is expected? (Please document yo hold Growth Rate: 1.40% Source:	ur source) Growth Link. Growth expected is base	ed on Town of Poland
What residential, commo		ed? (Please document your source)	
Are there any special con Is the Post Office facility Check with the field real	pecial historieal events related to to mmunity events to consider? a state or national historic landma estate office when verification is	ark (see ASM 515.23)? needed.)	
No special historical eve	nts in office service area. Building	is not a sate or national landmark.	
	conomic make-up of the commun self employed are the primary ma	ity (e.g., retirees, commuters, self-emp	loyed, farmers)?
school bus stop, commun Do employees of the offic What provisions can be n	ce offer assistance to senior citizent made for these services if the Post (government form distribution center. s and handicapped)? Office is discontinued?	
Public Bulletin Board Sel Office	ective Service Info Seniors and ha	ndicapped customers would be able to	get assistance at Poland Po

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Highway Contract Route Cost Analysis Form

		Es		Contract Route for Alternative Ser	vice	
Office I	 EAST POLAND 04230 -9998 Dis	trict:	NORTHERN N	NEW ENGLAND PFO	<u> </u>	
1.	 the number of additional to be added to the route			0	x 3.64 hours per year	0.00
2.	 the number of additional to be added to the route			0.00	x 10.40 hours per year	0.00
				7	Fotal time added to the route	0.00
3.	the HCR hourly rate act Area Manager, Purcha r)	asing/C	Contracting			0.00
	Total additio	nai co	empensation (HCR hourly rate x t	otal time added to the route)	0.00

POST OF	U.S. Postal Serv FICE CLOSING OR CONS Fact Sheet	OLIDATION PROPOSA	AL	1. Date Prepared 06/03/2011
2. Post Office Name		3. State and ZIP + 4 Cod	le	30002011
EAST POLAND 4. District, Customer Service 15. Area	a, Customer Service	ME, 04230-9998	17. Congres	ssional District
NORTHERN NEW ENGLAND PFC NOR	THEAST	Androscoggin	Maine 2nd	1
8. Reason for Proposal to Discontinue This is a management initiated study to determine if regular and effective service cen be provided through alternate means.	PO Emergency Suspend(F No Suspension	Reason and Date)	10. Proposed Perman	ent Alternate Service
11. Staffing			12. Hours of Service	
a. PM PM PM Vacancy R Occupied 11/28/2008	eason & Date: retired	a, Time M-F 08:00 to 12:00 and 13:00 17:00	Sat 08:00 to 12:00	Total Window Hours Per Week
b. OIC Career	Non-Career	a. Lobby Time M-F 06:00 to 17:00	Sat 08:00 to 12:00	44,00
c. Current PM POSITION Level (150) EAS-55	owngreded from EAS-55		1	1
	of Non-Career- 0			
e. No of Others- 0 No of Cereer- 0 No	of Non-Career- 0	_		
13. Number of Custome	rs Served		14, Daily Volume (Piece	s)
a. General Delivery	0	Types of Mail	Received	Dispatched
b. P.O. Box	82	a. First-Class	182	37
c. City Delivery	0	b. Newspaper	59	2
d, Rural Delivery	0	c, Parcel	8	3
e, Highway Contract Route Box	0	d, Other	0	0 10
f, Total	82	e. Total	247	42
g. No. Receiving Duplicate Service	0	f. No. of Postege Maters		0
h. Average No. Daily Transactions	18,50	g. No. of Permits		0
Finances a, FY 2008 2009 2010	160.0	Receipts \$ 23,592 \$ 19,230 \$ 18,840	b. EAS Step 1 PM Basic Salar (no Cola) \$ 22286	c. PM Fringe Benefits y (33.5% of b.) \$7,466
30-day cancelletion clause? Yes V	.eased (if Leesed, Expiration Date) . No Evi	11/30/2011	o (if Yes, must vacata by)	ease \$ 6000
16b, Explain:	1 A.: No. 4	19. Administrative/Eman	-1040	
Schools, Churches and Organization in Se Liberty Baptist Church	No: 1	Nama <u>POLAND</u> Window Service Hours: W	EAS Level 1 08:00 to 12:30 and 1-F13:30 to 18:00 1-F07:30-16:30	8 Miles Away 5.2 SAT 08:15 to11:15 SAT 07:30-11:30
18. Businasses in Service Area: Dan's Auto Labbey's Rapair Garage Empire G	No: 3		EAS Level	6 Miles Away 1.5 SAT 08:30 to 11:30 SAT 07:00-11:30
Printed Name and Title	21. Prep	signature		Tolophood No. AC.
JIM MCCARTNEY		Signature JIM MCCARTNEY		Telephone No. AC () (207) 482-7168
PO Discontinuance Coordinator Name JIM MCCARTNEY PS Form 4920 June 1993	Telephone No. AC () (207) 482-7168	Location PORTLAND, ME		

Tele No:



A. Office Name:	EAST PO	I AND				State: ME	Zin C	ode: 04230
\rea:	NORTHE			Ü	District:	NORTHERN NEW		
	sional Distri	ct: Ma	ine 2nd		County:	Androscoggin		
EAS Gra	de:	11				Finance Number	er: 222535	,
Post Offi	ce:		Classified Station			Classified Branch		сро 🗍
Γhis foπ	n is a place	holder for	number 19. And the verificati	ion of new s	ervice ty	rpe is complete.		
Prepare Title:	d by:	Jim McC		net Office Pe	wiew Co	pardinator	Date:	04/04/2011
i lu c .			ERN NEW ENGLAND PFC Po	uat Onice Re	AICM C	Joi dinatoi		(207)
Tele No:	:	(207) 482	2-7168				Fax No:	(207) 482-7266



04/26/11

OIC/POSTMASTER

SUBJECT: EAST POLAND Post Office

Enclosed are questionnaires addressed to customers of the EAST POLAND Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 05/12/11 for further review.

Jim McCartney

Post Office Review Coordinator

Enclosures



04/26/2011

POSTAL CUSTOMER EAST POLAND POST OFFICE EAST POLAND, ME 04230

Dear Postal Service Customer.

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the East Poland Post Office retired on 11/26/2008. The Office is being studied for possible closing or consolidation for the following reasons: This is a management initiated study to determine if regular and effective service can be provided through alternate means.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by rural route service emanating from the Poland Post Office.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the Poland Post Office, located 5.2 miles away. Hours of service at this office are 08:00 to 12:30 and 13:30 to 16:00, Monday through Friday, and 08:15 to 11:15 on Saturday. Post Office box service is available at this location at the same fees.

In addition retail services are also available at the Minot Post Office, located 1.5 miles away. Hours of service at this office are 08:30 to 12:30 and 14:00 to 16:00, Monday through Friday, and 08:30 to 11:30 on Saturday.

I invite you to think about a possible change to rural route service. Please return the enclosed questionnaire by 05/31/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the the Poland Regional High School Auditorium on Tuesday, May 31, 2011 from 07:00 PM to 08:00 PM to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Jim McCartney at (207) 482-7168.

Thank you for your assistance.

Sincerely,

JAMES THORNTON

Manager, Post Office Operations

151 Forest Avenue

Portland, Maine, 04101-9990

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations, Carrier delivery information CBU information sheet (when appropriate)

Docket: 1361816 - 04230 Item Nbr: 21 Page Nbr: 2

2.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters				
C.	Mailing Parcels				
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
f,	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	□ NO		
b.	Resetting/using postage meter	YES	☐ NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	□ №		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Dos	you pass another Post Office during business hours while traveling to or from wo	ork or shopp	ing or for r	ersonal ne	eds?
20,	The pass and the following business hours while dayoning to or holl we	YES	NO I	o, sonai ne	oud:
	If yes, please explain:	□ 153	☐ 110		

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	Better	Just as Good	No Opinion	☐ Worse
lf ye	es, please explain:			
_				
For v		you leave your community? (Che	ck all that apply.) Where do you go	o to obtain these
	Shopping			
	Personal needs			
	Banking			
	Employment			
	Social needs	-		_
_ 				
	ou currently use local b	usinesses in the community? use them if the Post Office is disc	ontinued?	
	ou currently use local be Yes No s, would you continue to		ontinued?	
If yes	ou currently use local be Yes No s, would you continue to		ontinued?	
If yes	ou currently use local be Yes No s, would you continue to		ontinued?	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



DOCKET NO 136/8/4
ITEM NO 21
PAGE 4

POST OFFICE ON WHEELS SERVICES AVAILABLE FROM RURAL AND HIGHWAY CONTRACT ROUTE CARRIERS

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

MAILING PACKAGES

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package MUST have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

PURCHASING STAMPS BY MAIL

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the Post Office or the carrier. Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.

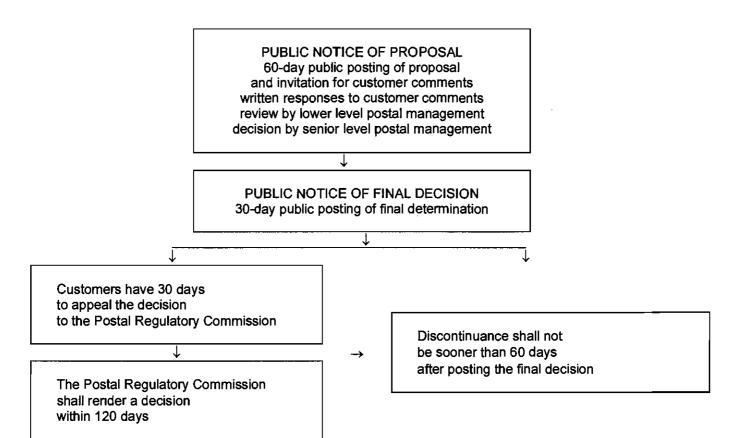
PAGE

SUMMARY OF POST OFFICE CHANGE REGULATIONS

Certain regulations based on federal law apply when postal managers propose to replace a post office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory regulations appears in Title 39, United States Code, Section 404(b), while the implementing regulations appear in Title 39, Code of Federal Regulations, Part 241.3.

An initial investigation and any subsequent formal proposal to discontinue a post office originate with postal field managers responsible for post offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected post offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected post offices for 30 days, during which customers may appeal the decision to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has 120 days to consider and decide an appeal. Even without an appeal, no post office may be closed sooner than 60 days after the public posting of the final decision.





05/24/2011

RICHARD FRASER

P O BOX 39 EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thomton

Manager, Post Office Operations 151 FOREST AVE

PORTLAND, ME, 04101-9990

2.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Pos	stal Services Daily Weekly Monthly Nev		Never				
a.	Buying Stamps			X			
<u>b.</u>	Mailing Letters			\triangleright			
<u>c.</u>	Mailing Parcels			X			
d.	Pick up Post Office box mail	X			Ĺ		
e.	Pick up general delivery mail		<u></u>		X		
f.	Buying money orders			X			
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X			
h.	Sending Express Mail			X			
i.	Buying stamp-collecting material				X		
Other Postal Services							
a.	Entering permit mailings	YES	🔀 ио				
b.	Resetting/using postage meter	YES	NO 🌊				
Nonpostal Services							
a.	Picking up government forms (such as tax forms)	X YES	☐ NO				
b.	Using for school bus stop	YES	⊠ NO				
C.	Assisting senior citizens, persons with disabilities, etc.	☐ YES	⊠ ио				
	If yes, please explain:						
d.	Using public bulletin board	YES	✓ NO				
e.	Other	YES	ĭX NO				
	If yes, please explain:						
Do	Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?						
	· · · · · · · · · · · · · · · · · · ·	YES	⊠ ио				
	If yes, please explain:						



	Better	Just as Good	No Opinion	Worse			
If ye	s, please explain:			77			
_							
	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?						
X	Shopping						
[X]	Personal needs						
X	Banking						
	Employment						
X	Social needs						
	<u> </u>		-				
. Do yo	u currently use local busin	esses in the community?					
	Yes No						
If yes,		them if the Post Office is disco	ontinued?				
	Yes No		•				
-	ichard F	RASER					
$_{ ext{ame:}}$ \mathcal{R}							
		9 - EAST Pa	LAND, ME C	04230			
			LAND, MB C	24230			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

JUNE MCGINLEY 18 SEVINE ROAD EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerety,

James Thomton Manager, Post Office Operations 151 FOREST AVE

PORTLAND, ME, 04101-9990



CYNTHIA AMOS 547 EMPIRE ROAD EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton Manager, Post Office Operations

151 FOREST AVE



1.	Ple	ase check the appropriate box to indicate whether you use the EAST POLAND	Post Office fo	or each of the	ne following	; FOR	H
	Pos	stal Services	Daily	Weekly	Monthly	Never	
	a.	Buying Stamps					
	b.	Mailing Letters					
	C.	Mailing Parcels					
	d.	Pick up Post Office box mail				\Box	
	e.	Pick up general delivery mail		□ •			
	f.	Buying money orders					
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation					
	h.	Sending Express Mail					
	i,	Buying stamp-collecting material					
	Oth	er Postal Services					
	a.	Entering permit mailings	YES	☐ NO			
	b.	Resetting/using postage meter	☐ YES	☐ NO			
	No	npostal Services					
	a.	Picking up government forms (such as tax forms)	☐ YES	☐ NO			
	b.	Using for school bus stop	YES	☐ NO			
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO			
		If yes, please explain:					
	d.	Using public bulletin board	☐ YES	□ NO			
	e.	Other	YES	□ ио			
		If yes, please explain:					
2.	Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	ing, or for p	personal ne	eds?	
			YES	□ №			
		If yes, please explain:	_		_		



	Better	Just as Good	No Opinion	Worse
<u>lf y</u>	es, pléase explain:	· · · · · · · · · · · · · · · · · · ·		
		ng do you leave your community? (Chec	k all that apply.) Where do you go	to obtain these
servi	ces? Shopping	valment Oxford, Furtu	refacels me falls, face	will Dolar Alandol
Ø	Personal need	s valuat Officed Ho	me Depot auburn, 1	et auxeloralistes
Ø	Banking	Rambus mcFalle	,	
	Employment	SUF BINDLYGO		
Ø	Social needs	King domitall Jubus	n, Restorate floors	McFall
Do y	ou currently use lo	cal businesses in the community?	•	
	Yes 🗌	No		
If yes		ue to use them if the Post Office is disco		_
- ^	Yes [no Duse Mefalls or	Set stamps for an	Corrar.
me:		CYnthon Ame		
dress:		547 Empore	Road	
ephone:		9984274		
		5/2/11		
e:		0/5///		



STEVE HISINGHER 12 KEYSTONE SPRINGS ROAD POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thomton

Manager, Post Office Operations

151 FOREST AVE

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2.



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				U
b.	Mailing Letters				Ø
C.	Mailing Parcels				Ø
d.	Pick up Post Office box mail				Ø
e.	Pick up general delivery mail		□ *		T T
f.	Buying money orders				Ū∕
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				U
h.	Sending Express Mail				図
i.	Buying stamp-collecting material				g
Oth	ner Postal Services				
a.	Entering permit mailings	YES	Ø NO		
b.	Resetting/using postage meter	☐ YES	□ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	INO NO		
b.	Using for school bus stop	☐ YES	₩ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
•	If yes, please explain:				
d.	Using public bulletin board	☐ YES	NO		
e.	Other	YES	□ №		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	oing, or for p	personal ne	eds?
		YES	NO		
	If yes, please explain:				



		Better	Just as Good	No Opinion	Worse
	If yes	, please explain:			,
	-				
	For wh		o you leave your community? (Che	ck all that apply.) Where do you g	o to obtain these
	Image: section of the sec	Shopping			
		Personal needs		•	
	ø,	Banking			
	☐ ✓	Employment			
		Social needs			
		Yes No	usinesses in the community? use them if the Post Office is disc	continued?	
<u>e</u>	: 5 4	leve Hoisi	wg fev us Sp. Rt. PoG		
	ess: 17	Ley Ston	15 Sp. Rt. Poli	00 d	
е		•	_		
	hone:	998-298	<u> </u>		



JANET COOKSON 119 HARRIS HILL ROAD POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations

151 FOREST AVE

Docket: 1361816 - 04230 Item Nbr. 22 Page Nbr:

2.



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				V
b.	Mailing Letters			回	
c.	Mailing Parcels				4
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				1
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				4
h.	Sending Express Mail				V
i.	Buying stamp-collecting material				1
Oth	er Postal Services		_		
a.	Entering permit mailings	☐ YES	☐ NO		
b.	Resetting/using postage meter	YES	NO KI		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO NO		
b.	Using for school bus stop	☐ YES	☑ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	✓ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	Ом ∑Д		
e.	Other	YES	Мoи		
	If yes, please explain:			_	
Do	you pass another Post Office during business hours while traveling to or from we	ork or shoor	ning or for	nersonal ne	eds?
Бо	you pass another 1 ost Office during business flours write traveling to or from we	YES	NO	personalin	.003:
	If yes, please explain:				

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	Better	Just as Good	No Opinion	Worse
	If yes, please explain:			
		<u>.</u>		
	For which of the following do services?	you leave your community? (Cher	k all that apply.) Where do you go	o to obtain these
	Shopping 6	x ford		
	Personal needs	Auborn		
	Banking /	ne Sall 5		
	Employment \hat{A}	oborn_		
	Control monds		<u> </u>	
	Social needs			
,	Do you currently use local bu	sinesses in the community?		
	Do you currently use local bu	·		
	Do you currently use local but Yes No	use them if the Post Office is disc	ontinued?	
	Do you currently use local bu	·	ontinued?	
:	Do you currently use local but Yes No	·	ontinued?	
	Do you currently use local but Yes No If yes, would you continue to Yes No	·	- Roland M	e
ame:	Do you currently use local but Yes No No No No Sanet (·	- Roland M	e



SUSAN BROOKS P O BOX 48 EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton Manager, Post Office Operations

151 FOREST AVE

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2.



Postal Service Customer Questionnaire

Pos	atal Services	Daily	Weekly	Monthly	Never
a,	Buying Stamps				
b.	Mailing Letters			Z	
C,	Mailing Parcels				
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail		<u> </u>		
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Ø
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	☑ №		
b.	Resetting/using postage meter	YES	Ø NO		
Noi	postal Services				
a.	Picking up government forms (such as tax forms)	YES	MO 🔝		
b.	Using for school bus stop	YES	⊿ мо		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☑ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	MO		
e.	Other	YES	 ✓ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for p	personal ne	eeds?
	•	Z YES	☐ NO		
	If yes, please explain:	Low	istor	0	-
	mail at work.			′	



3.	receive F current s	Post Office box service	or general delivery service, comp	ery service — proceed to question lete this section. How will the prop	osed service compare to
		Better	Just as Good	No Opinion	Worse
	If yes	s, please explain:			
	_	• •			
4.	For w		you leave your community? (Che	ck all that apply.) Where do you go	o to obtain these
		Shopping			
		Personal needs	-		
		Banking			
	· 🗀	Employment			
		Social needs			_
5.		Yes No	usinesses in the community? use them if the Post Office is disc	continued?	
Nan	ne:	Susar	s Brocks		
Add	ress:	750	Empire Rd.	P.O. Box 48	East Poland
Tele	phone:	998-	2603	_	
Date	e:	5-9	8-11		



DONALD E MCGLAUFLIN 796 EMPIRE ROAD POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton Manager, Post Office Operations 151 FOREST AVE

Docket: 1361816 - 04230 Item Nhr; 22 Page Nhr;

2.



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		1		
b.	Mailing Letters	$\overline{\mathbf{A}}$			
c.	Mailing Parcels	$\overline{\mathbf{V}}$			
d.	Pick up Post Office box mail				X
e.	Pick up general delivery mail		X •		
f.	Buying money orders		\boxtimes		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		図		
h.	Sending Express Mail			囡	
i.	Buying stamp-collecting material				N
Oth	er Postal Services				
a.	Entering permit mailings	YES	⊠ NO		
b.	Resetting/using postage meter	YES	В №		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	∑ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	X YES	□ №		
	If yes, please explain:				
d.	Using public bulletin board	YES	⊠ NO		
e.	Other	YES	∑ ио		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for ι	personal ne	eds?
50	yaa paas amaana oo amaa aama aamaa aasaa maa aasaang to o mam m	YES	NO 🖾	- 3.23.nai 11	
	If yes, please explain:				



3.	If you have carr receive Post Of current service?	fice box service or gener	no change to your delive al délivery service, comp	ery service — proceed to question 4 liete this section. How will the propo	. If you currently sed service compare to
		Better	Just as Good	No Opinion	Worse
	If yes, pleas	se explain:			
				_	
4.	For which of services?	the following do you leav	e your community? (Che	eck all that apply.) Where do you go	to obtain these
	∭ Sho	opping -	ĺ		**
	Pen	sonal needs	MAL) IV	~
	∑ Ban	king /		1 6001	
	☐ Em	ployment			
	Soc	ial needs			·
5.	If yes, would	ntly use local businesses Yes No you continue to use ther Yes No	in the community?	continued?	
Nam	e: Dona	ld E. Mo	Glauffen	,	
<u>Addr</u>	ress: 7 9	C Emper	Re P	Land Maine o	4274
Tele	phone: 20	7-998zh	1934		
Date	: May	6,2011			
Plea	se add any addit olete this questio	ional comments on a se nnaire.	parate piece of paper and	d attach it to this form. Thank you fo	r taking the time to



AMANDA AMSTEAD 64 HARRIS HILL ROAD POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations 151 FOREST AVE

Docket: 1361816 - 04230 Item Nbr: 22 Page Nbr;

2.



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				X
b.	Mailing Letters				\mathbf{X}
c.	Mailing Parcels				X
d.	Pick up Post Office box mail				文
e.	Pick up general delivery mail		Б 6		区
f.	Buying money orders				Ø
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				X
Oth	er Postal Services				,
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	T YES	҈Ҳио	,	
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO 💢		
b.	Using for school bus stop	YES	MO MO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	IX∕ио		
	If yes, please explain:				
d.	Using public bulletin board	YES	X NO		
e.	Other	YES	⊠ NO		
	If yes, please explain:		<u>. </u>		
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shops	oing, or for I	personal ne	eds?
		YES	□ NO		
	If yes, please explain:				
	I pass one in Auburn.			_	



	receive F current s		e or general delivery service, compl	ete this section. How will the prop	posed service compare to
		Better	Just as Good	No Opinion	☐ Worse
	If yes	s, please explain:			
			<u> </u>		
4.	For wh		you leave your community? (Chec	ck all that apply.) Where do you g	go to obtain these
	X	Shopping Ad	lburn		
	X	Personal needs	Aubum		
	X	Banking \	usiston		
	X	Employment	ewiston		
	Ø	Social needs	AL OVEC		
5.	Do you	u currently use local b	usinesses in the community?		
		Yes No			
	If yes,	would you continue to	use them if the Post Office is disc	ontinued?	
		Yes No			
Name	:- <u>A</u> n	norda Om	nstead		
\ddre	ess: (y tlamis t	idl Road		
elep	hone(⁄	207) 998-10	34		
Date:	,	111		-	
4.0.		1			



DANA LABBAY P O BOX 1 EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton Manager, Post Office Operations 151 FOREST AVE PORTLAND, ME, 04101-9990

2.



Postal Service Customer Questionnaire

Pos	etal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		V		
b.	Mailing Letters		\square		
c.	Mailing Parcels	· 🔲		V	
d.	Pick up Post Office box mail	¥			\prod_{i}
e.	Pick up general delivery mail		□ *		
f.	Buying money orders				<u>u</u>
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				4
h.	Sending Express Mail			1	
i.	Buying stamp-collecting material		<u>u</u>		
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	NO		
Noi	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	☐ YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shoor	oina, or for	personal ne	eeds?
20	you pass another 1 out office during business hours while automing to at hours we	YES	NO		
	If yes, please explain:				



curre	nt service?	_	_	_
	Better	Just as Good	No Opinion	☐ Worse
<u>If</u>	yes, please explain:			
-	<u></u>			
Fo	rubish of the following d	o you leave your community? (Che	ck all that apply \ \Mhoro do you a	o to obtain those
	rvices?	o you leave your confindinty? (One	sk all triat apply.) Whilele do you go	o to obtain these
	Shopping			
	Personal needs			
	Banking			
	Employment			
Г	Social needs			
5. Do	you currently use local b	usinesses in the community?		
	Yes No	•		•
lf y	<u> </u>	use them if the Post Office is disc	ontinued?	
	Yes No		,	
_	<u> </u>		•	
Name:	Dana Lab	bau		
)	(
Address:	YO BOX 1	East Polond	ME 04230	
	An a 2 ==	. /		
Telephone	998-253			
Date:	5/6/11			
	-/-/		<u>-</u>	



UNKNOWN

EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations 151 FOREST AVE

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2.



Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never				
a.	Buying Stamps				\boxtimes				
b.	Mailing Letters				₩,				
c.	Mailing Parcels				Ø				
d.	Pick up Post Office box mail				Œ				
e.	Pick up general delivery mail		<u> </u>		M				
f.	Buying money orders				区				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				×				
h.	Sending Express Mail				\				
i.	Buying stamp-collecting material				K				
Oth	er Postal Services				•				
a.	Entering permit mailings	YES	ON K						
b.	Resetting/using postage meter	YES	☑ NO						
Nor	postal Services			_					
a.	Picking up government forms (such as tax forms)	YES	⊠ NO	,					
b.	Using for school bus stop	YES	₹ NO						
c.	Assisting senior citizens, persons with disabilities, etc.	YES	MO						
	If yes, please explain:								
d.	Using public bulletin board	YES	<u>*</u> NO						
e.	Other	— ☐ YES	図 NO						
	If yes, please explain:	(—	(23						
Do	Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?								
		⊠ LYES	☐ NO						
	If yes, please explain:								
	Minot Duenue Wark in 2	rypuck	<u> </u>						



>	☐ Better	Just as Good	No Opinion	Worse
If ye	s, please explain:			
•				
Forw	high of the following d	o you leave your community? (Che	ok all that apply \ Where do you a	o to obtain these
servic		o you leave your community? (One)	sk all triat apply.) Writere do you g	o to obtain these
· 🗴	Shopping			
区	Personal needs			
X	Banking			
· X	Employment			
<u> </u>	Social needs			
If yes,		o use them if the Post Office is disc	ontinued?	
If yes,		o use them if the Post Office is disc	ontinued?	
	would you continue to	o use them if the Post Office is disc	ontinued?	
ıe:	would you continue to	o use them if the Post Office is disc	ontinued?	
ne:	would you continue to	o use them if the Post Office is disc	ontinued?	
ne: ress:	would you continue to	o use them if the Post Office is disc	ontinued?	
ress:	would you centinue to	o use them if the Post Office is disc	ontinued?	
ress:	would you continue to	o use them if the Post Office is disc	ontinued?	
ress: phone:	would you centinue to	o use them if the Post Office is disconnected to the post of the p		for taking the time to
me: dress: ephone:	would you centinue to			



JANICE B LEONAS 762 EMPIRE ROAD POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations

151 FOREST AVE PORTLAND, ME, 04101-9990

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2.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters				Ú
C.	Mailing Parcels				J
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
f.	Buying money orders				Ī
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Ø
h.	Sending Express Mail				
i,	Buying stamp-collecting material				Ø
Oth	er Postal Services				
a.	Entering permit mailings	YES	∐ NO		
b.	Resetting/using postage meter	YES	NO		
Noi	npostal Services				
a,	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	☐ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	 NO		
•	If yes, please explain:				
d.	Using public bulletin board		M NO.	J	
е.	Other	☐ YES	J NO		
U .	If yes, please explain:	□ 123			
_		/			
Do	you pass another Post Office during business hours while traveling to or from wo	_/	oing, or for ping, one	personal ne	eds?
	If yes, please explain:	<u>U</u> YES	NO		
	Rodraga VI Augus	,			

broduce by truckers



3.	If you have receive Po current ser	st O	ffice box service or ge	be no nerai	change to your delivery service,	delivery service complete this s	ectio	roceed to question 4. If you not have will the proposed to	ou currently service compare to
		口	Better		Just as Good			No Opinion	☐ Worse
	If yes,	plea	se explain:					·	
4.	For whice		the following do you l	eave	your community?	(Check all that	appl	y.) Where do you go to ob	otain these
	II /	She	opping						
	回	Pe	rsonal needs						
	<u>ď</u> ,	Baı	nking					_	
	回	Em	ployment						
	Image: selection of the se	Soc	cial needs						
5.	Do you	0111770	ently use local busines	sos ir	the community?)			
5.	DO 900 (- /	Yes No	362 II	rule Community :			•	
	If yes, w		you continue to use t	hem i	f the Post Office	is discontinued?	?		
	Į	Ø	Yes No						
Nan	ne: G	ز هر	ce B	اع.	nas	*			
Add	ress:	2	Empire		RI	Pal	<u>an</u>	d	
Tele	phone: £	-,6	207 99	i f	- 25	200			
Date	: 5-		3-1/						
			-/ (



NANCY DUCHETTE P O BOX 15 EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations 151 FOREST AVE

2.



Postal Service Customer Questionnaire

P	ostal Services	Daily	Weekly	Monthly	Never
а	. Buying Stamps				
b	. Mailing Letters	X			
Ç	Mailing Parcels		×		
ď	Pick up Post Office box mail	Ø			
е	Pick up general delivery mail		X		
f.	Buying money orders			欧	
ġ	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	X			
h	Sending Express Mail		X		
i.	Buying stamp-collecting material			A	
0	ther Postal Services				
a	Entering permit mailings	YES	DN X		
b.	Resetting/using postage meter	YES	⊠ №	<i>:</i>	
N	onpostal Services				
a	Picking up government forms (such as tax forms)	X YES	□ №		
b	Using for school bus stop	Ų YES	МО 🔯		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	М Ю		
	If yes, please explain:				
d.	Using public bulletin board	X YES	☐ NO		
		_	_		
e.	Other	∐ YES	∑ NO		
	If yes, please explain:	•			
D	o you pass another Post Office during business hours while traveling to or from w	ork, or shope	oing, or for a	personal ne	eds?
	• • • • • • • • • • • • • • • • • • • •	YES	MO 🔀		
	If yes, please explain:		۰۰۰ پخر		



3.	If you have receive P current se	ost Office box service	ere will be no e or general	o change to your d delivery service, o	lelivery service complete this se	proceed to questing the period of the pe	on 4. If you cur roposed servic	rently e compare to
		Better		Just as Good		No Opinion		Worse
	If yes	, please explain:		_				
4.	For wh	ich of the following os?	do you leave	your community?	(Check all that	apply.) Where do yo	u go to obtain t	hese
	X	Shopping						
		Personal needs						
	X	Banking						
		Employment						
		Social needs				-		
5.		Yes No		ŕ	discontinued?			
Name	e: <i>N</i>	mcy Du	hett.	· •				
Addn	ess: F	20. BOX 1	5 E	Poland.	me.	4230		
Telep	ohone: $\hat{\sigma}$	207 998-	2517	<u>, </u>				
Date:	<u> </u>	3-11			<u>. </u>			



DAVID JOHNSON 52 LANE ROAD POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date, If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton Manager, Post Office Operations 151 FOREST AVE

Docket: 1361816 - 04230 Item Nbr: 22 Page Nbr:



	receive P current se		or general delivery service, comp	ete this section. How will the prop	osed service compare to
		Better	Just as Good	No Opinion	Worse
	If yes	, please explain:			
4.	For wh	nich of the following do	you leave your community? (Che	ck all that apply.) Where do you go	o to obtain these
	X	Shopping AU	BURN, POLAND,	NORWAY	
	X		POLAND , LEWIST		
	X		BURN		
		Employment			
	X	Social needs A	UBURN, MINOT	POLAND	
5.	Do you		usinesses in the community?		
		X Yes No			
	If yes,	would you continue to	use them if the Post Office is disc	ontinued?	
		X Yes No		-	
Name	. 1	DAVID JOH	INSON		
Addre	,	T2 LANE P	RD POLAND M	NE 04274	
Telepi	hone:	998 4955			
Date:	5	998 4955 13/2011			



ROYAL & PAMELA FRANK 10 GRANK WAY POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

James Thornton

Manager, Post Office Operations 151 FOREST AVE

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2.



Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	
a.	Buying Stamps			L	
b.	Mailing Letters				
c.	Mailing Parcels				回
d.	Pick up Post Office box mail				U
e.	Pick up general delivery mail		☐ ·		¥
f.	Buying money orders				W
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail		Π̈́		
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	₩ NO		
b.	Resetting/using postage meter	☐ YES	☑ NO		
Nor	npostal Services		,		
a.	Picking up government forms (such as tax forms)	☐ YES	☑ NO		
b.	Using for school bus stop	YES	₽ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO 🗹		
•	If yes, please explain:				
d.	Using public bulletin board		T/NO		
u.	Using public bulletin board	_			
e.	Other	YES	₩ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	personal ne	eds?
		VES	□ №		
	If yes, please explain:				
	Pear Minot P.O. on Minot age.				



DONALD K, LAWLOR 70 HACKETT MILL ROAD POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations

151 FOREST AVE



3.	If you have receive Po current se	ost Office box service	ere will be no change e or general delivery	e to your delivery sen service, complete th	rice — proceed to question 4 is section. How will the propo	. If you currently used service compare to
		Better	☐ Just as	Good	No Opinion	Worse
	If yes,	please explain:				
4.	For whi		o you leave your cor	nmunity? (Check all	that apply.) Where do you go	to obtain these
	2	Shopping A	ALL D	VER DIFFE	ent Places	
	M	Personal needs	EUISTON,	Rub		
		Banking	,			
	M	Employment P	ubusu			
		Social needs				
5.	Do you	currently use local I	ousinesses in the cor	nmunity?		
		Yes 🔲 No				
	If yes, v	vould you continue t	o use them if the Po	st Office is discontinu	ed?	
	.	Yes 🗌 No			•	
Nam	ie: DC	wald K.	Lawlog			
Addı	ress: 7	& HACKET	TMILL EN	. Polano	me. 8427	-4
Tele	phone:					
				, , , , , , , , , , , , , , , , , , ,		
Plea	se add any				h it to this form. Thank you fo	or taking the time to



TODD T & ELIZABETH A SULLIVAN 665 EMPIRE ROAD POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations 151 FOREST AVE

2.



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				Ø
b.	Mailing Letters				\Box
c.	Mailing Parcels				<u> </u>
d.	Pick up Post Office box mail				₩.
e.	Pick up general delivery mail		□ *		I
f.	Buying money orders				V
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Ø
h.	Sending Express Mail				Ø
i.	Buying stamp-collecting material				Ø
Oth	er Postal Services				
a.	Entering permit mailings	YES	☑ NO		
b.	Resetting/using postage meter	YES	NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO NO		
b.	Using for school bus stop	YES	₩ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO NO		
	If yes, please explain:				
ď.	Using public bulletin board	YES	₩ NO		
e.	Other	YES	.— ☐ NO		
	If yes, please explain:			_	
_					1:0
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	_	oersonal ne	eeqs?
	. 10	YES	∐ NO		
	If yes, please explain:				
	defends where there going				



	Better	Just as Good	No Opinion	Worse
	If yes, please explain:			
4.	services? Shopping	ou leave your community? (Chec	k all that apply.) Where do you	go to obtain these
	Personal needs Banking	Juston Christon Mechanic	Falls	
	Employment Social needs	nany to list	,	
5.	Do you currently use local bus	nesses in the community?		
	Yes No			
	If yes, would you continue to u	se them if the Post Office is disco	ntinued?	
Name	Todd T.	E Elizabeth	A. Sulliva	^
Addre	ss: 665 En	yore Kond	Poland, ME	04274-5654
Teleph	hone:			
Date:	05)03/4			
Please	e add any additional comments o	n a separate piece of paper and	attach it to this form. Thank you	for taking the time to



LENA M. PARADIS P O BOX 16 EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

James Thornton Manager, Post Office Operations 151 FOREST AVE

2.



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		Ø		
b.	Mailing Letters		Ø		
c.	Mailing Parcels		Ø		
d.	Pick up Post Office box mail	abla			\Box
e.	Pick up general delivery mail	Ø	*		
f.	Buying money orders		otag		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Ø.	
h.	Sending Express Mail			$\overline{\mathbf{v}}$	
i.	Buying stamp-collecting material				V
Oth	ner Postal Services				
a.	Entering permit mailings	YES	√ NO		
b.	Resetting/using postage meter	YES	∏ ∕NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	□ NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	Ų∕NO		
	If yes, please explain:				
d.	Using public bulletin board	✓ YES	☐ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ark or chang	ing or for	oreonal sa	ode3
Do	you pass another 1 ost Office during business flours write travelling to 01 florif we	YES	NO NO	JEI SUITAL NE	eus (
	If yes, please explain:				



	Better	Just as Good	No Opinion	Worse
<u>lf</u>	yes, please explain:			
_				
For sen	which of the following divices?	o you leave your community? (Che	ck all that apply.) Where do you g	o to obtain these
1	Shopping			
	Personal needs	·		
V	Banking	·	-	
∇	Employment			
V	Social needs			
_				
Do	you currently use local b	usinesses in the community?		,
If ye		use them if the Post Office is disc	ontinued?	
	Yes No			
ame:	Lena m	Paradis		
	0 0 2 11	a Cat Polar	A. maine of	1230
idress:	1.0.0.	p casi i ciai	O 1 · = ·	
dress:	207-74	01944	-	



UNKNOWN

EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

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Sincerely,

James Thornton

Manager, Post Office Operations 151 FOREST AVE

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2.



Postal Service Customer Questionnaire

Box	stal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps	Daily	weekly		
۵,				<u></u>	
b.	Mailing Letters	Ļ		Ш	MY.
C.	Mailing Parcels				A
d.	Pick up Post Office box mail				X
e.	Pick up general delivery mail		·-		K
f.	Buying money orders				区
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				\\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\
i.	Buying stamp-collecting material				M
Oth	ner Postal Services		_		
a.	Entering permit mailings	YES	₩.no		
b.	Resetting/using postage meter	☐ YES	₩ NO		
No	npostal Services		<u>^</u>		
a.	Picking up government forms (such as tax forms)	YES	₩ NO		
b.	Using for school bus stop	YES	₩ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	X NO		
•	If yes, please explain:				
			. ^		
d.	Using public bulletin board	YES	×νο		
e.	Other	YES	NO 🕁		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shoot	oing, or for	oersonal n	eeds?
	, ou pass and an extra control	YES	☐ NO		
	If yes, please explain:				
	Huburn & Minot				

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		Better	Just as Good	No Opinion	Worse
	If yes	, please explain:			
	For wh	nich of the following do	you leave your community? (Che	ck all that apply.) Where do you go	o to obtain these
		Shopping	Adrim		
		Personal needs	Adam		
		Banking	A. burn		
		Employment	Auburn		
		Social needs	ArMand		
			- · -		
	Do you		usinesses in the community?		
	If ves	Yes No	use them if the Post Office is disc	ontinued?	
	11 300,	Yes No			
		7			
ne	:				
re	SS:				
	hone:		-		
pί					



CHHOEUN GRAY 33 SUMMER STREET MECHANIC FALLS, ME 04256

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

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Sincerely,

James Thornton

Manager, Post Office Operations 151 FOREST AVE

Docket: 1361816 - 04230 Item Nbr: 22 Page Nbr:

2.



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			Δ	
b.	Mailing Letters			\square	
c.	Mailing Parcels			abla	
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail		abla		
f.	Buying money orders			√ ZÍ	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Ø	
h.	Sending Express Mail				
i.	Buying stamp-collecting material				V
Oth	er Postal Services		;		
a.	Entering permit mailings	YES	Ν̈́O		
b.	Resetting/using postage meter	YES	NO NO		
Nor	postal Services		1		
a.	Picking up government forms (such as tax forms)	YES	MO NO		
b.	Using for school bus stop	☐ YES	₩ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO TA		
•	If yes, please explain:			_	
d.	Using public bulletin board	☐ YES	NO		
e.	Other	YES	NO		
	If yes, please explain:				
Ρ	(All page another Page Office during hunings have the first traveling to a first		·		- 4-2
יַסט	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for p	personal ne	eas?
	If yes, please explain:				



		Better		Just as Good	\square	No Opinion	Worse
	If yes,	, please explain:					
١.	For whi		you leave	your community? (Che	ck all that appl	y.) Where do you go	o to obtain these
		Shopping					
		Personal needs					
		Banking					
		Employment					
		Social needs					
j.		currently use local bu	sinesses ir	n the community?			
	If yes, \	would you continue to	use them i	f the Post Office is disc	ontinued?		
٠.	СНА	U Yes U No HOEUN	CRA	Y			
	3	3 SUMME	RE	TREE I N	1e Chan	ic Fall	15 ME, 2/PC
ddre	:55:						
elep	hone:	1-207-	34	6-364	8		
		// //					



VERNA GREELEY 688 B EMPIRE ROAD POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

James Thornton

Manager, Post Office Operations

151 FOREST AVE

Docket: [361816 - 04230 Item Nbr: 22 Page Nbr:

2.



Postal Service Customer Questionnaire

Pos	etal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			V	
b.	Mailing Letters		u		
c.	Mailing Parcels		V		
d.	Pick up Post Office box mail	Ø			\Box
e.	Pick up general delivery mail		*	V	
f.	Buying money orders			1	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			<u>:/</u>	
h.	Sending Express Mail			ď	
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	☑ NO		
b.	Resetting/using postage meter	YES	☑ NO		
Noi	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☑ NO		
b.	Using for school bus stop	YES	✓ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
*	If yes, please explain:				
			<u> </u>		
d,	Using public bulletin board	✓ YES	□ №		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shops	oing, or for	personal ne	eds?
	,,	YES	₩ NO		
	If yes, please explain:				



3.	If you have receive Po current se	ost Office box	ery, there will service or ge	be no ci neral de	hange to your o livery service, o	delivery service complete this s	e p section	roceed to question n. How will the prop	4. If you curnosed service	rently e compare to
		Better		<u> </u>	ust as Good			No Opinion	\overline{k}	Worse
	If yes,	please explai	in:						.*	
4.	For whi service:		wing do you l	eave yo	ur community?	(Check all tha	t appl	y.) Where do you g	o to obtain th	nese
		Shopping								
	1	Personal ne	eeds							
		Banking								
		Employmen	t					<u> </u>		
	1	Social need	s							
5.	.	Yes [No		ne community?		2			
	•	Yould you con		hem if th	ne Post Office is	s discontinued	?			
Nam	ì	/ ema		neel	Rey					
Addr	ess: (88 B	Em	nu.	RI					
Tele	ohone:	207	998 8	073	3					
<u>Date</u>	: <i>r</i>	noy 3	2011							



DEAN BLANCHARD

20 HARDSCRABBLE ROAD
POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

James Thomton

Manager, Post Office Operations

151 FOREST AVE

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2.



Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				囟
b.	Mailing Letters				N
C.	Mailing Parcels				Z
d.	Pick up Post Office box mail				X
e.	Pick up general delivery mail		"		X
f.	Buying money orders				Z
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				¥
h.	Sending Express Mail				X
í.	Buying stamp-collecting material) <u>X</u>
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	☐ YES	₩ №		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YE\$	₩ NO		
b.	Using for school bus stop	YES	МО 🚰		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	Эмо		
`	If yes, please explain:				
d.	Using public bulletin board	☐ YE\$	Д ио		
e.	Other	YES	NO		
	If yes, please explain:				
Dov	you pass another Post Office during business hours while traveling to or from we	ork or shoor	ina, or for r	ersonal ne	eds?
	•	YES	∏ NO		
	If yes, please explain: Minot				
	7 7 7 0			`	



3.	If you have receive P current se	ost Office box service	ere will be no d e or general de	change to your deliverivery service, com	ery service — procee plete this section. How	d to question 4. If y w will the proposed	ou currently service compare to
		Better		ust as Good	∏ No C	pinion	Worse
	If yes	s, please explain:					
4.	For wh		o you leave yo	our community? (Ch	eck all that apply.) W	here do you go to o	btain these
	ঠা	Shopping					
	1	Personal needs					
	12	Banking					
	47	Employment				_	
`	<u> </u>	Social needs			_	_	_
5.	If yes,	Yes No Yes No	o use them if t	he Post Office is dis	continued?		
Nam	ne: Z	Dean Blancha 10 Hadscab	/ /	- 1 ·			_
Add	ress: 2	O Hardscrab	ble PA	foland			
Tele	phone:	998-3061					
Date	<u>:</u> 5	ls/11					
		, ,					



CHRIS WILLER 444 EMPIRE ROAD POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

James Thornton

Manager, Post Office Operations

151 FOREST AVE

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2.



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
а.	Buying Stamps		co.a,	∀	
b.	Mailing Letters			<u> </u>	
U.	•	□	<u> </u>	_	
C.	Mailing Parcels	Li			
d.	Pick up Post Office box mail				Ī
e.	Pick up general delivery mail		□ *		\ ∡
f.	Buying money orders				₫.
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				国
h.	Sending Express Mail				过
i,	Buying stamp-collecting material				1
Oth	ner Postal Services		,		
a.	Entering permit mailings	☐ YES	Мо		
b.	Resetting/using postage meter	YES	™ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☑ NO		
b.	Using for school bus stop	YES	ĭ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☑ NO		
,	If yes, please explain:				
d.	Using public bulletin board	☐ YES	NO E		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Dc	you pass another Post Office during business hours while traveling to or from w	ork or shore	oing or for	nersonal n	eds?
50	you pass another 1 ost Office during business flours while daveling to or from wh	YES	NO	personal III	
	If yes, please explain: Minot 20.		_		
	PROOT 7.0.				



	current se		e or general delivery service, compl	ete this section. How win the prop	osed service compare to
		Better	Just as Good	No Opinion	☐ Worse
	If yes	, please explain:			
4.	For wh		o you leave your community? (Chec	ok all that apply.) Where do you g	o to obtain these
	A	Shopping			
		Personal needs			
	1	Banking			. *
		Employment			
		Social needs			
5.	-		usinesses in the community?		
		Yes No			
	if yes, v	Yes No	use them if the Post Office is disc	ontinued?	
Name	: Chi	ris Willer			
Addre	ess: 4	ris Willer 144 Empire	Rd	· .	
Tele-	hone;	• ,			
, cic					
	5/2	2/11			



LORNA BOWIE 161 HACKETT MILLS ROAD POLAND, ME 04274

Dear Postal Service Customer:

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Sincerely,

James Thornton

Manager, Post Office Operations

151 FOREST AVE

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2.



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				\square
b.	Mailing Letters				X
C.	Mailing Parcels				X
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail		□ +		区
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				X
Oth	er Postal Services				
a.	Entering permit mailings	YES	X NO		
b.	Resetting/using postage meter	YES	NO X		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	X NO		
ь.	Using for school bus stop	YES	⊠ ио		
Ç.	Assisting senior citizens, persons with disabilities, etc.	YES	X NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	X NO		
e.	Other	YES	⊠ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork or shoor	ing or for	personal ne	eds?
50	you pass director took office during business flours while durining to or from wh	YES		JO: 00114111	
	If yes, please explain:	•			
	Shopping and Doctor's	S ETC.			



3.	receive	ave car Post O service	ffice box service or	will be no change to general delivery ser	your delivery service vice, complete this s	— proceed to q ection. How will t	uestion 4. If you o he proposed serv	currently vice compare to
		П	Better	Just as Go	od	No Opinio	n [Worse
	<u>If yo</u>	es, plea	ise explain:					
4.		vhich of ces?	f the following do ye	ou leave your commu	unity? (Check all that	apply.) Where d	o you go to obtail	n these
	X	Sh-	opping	Auburn				
	X	Pe	rsonal needs	Huburn				
	X	Ba	nking	Auburn				
	. 🗀	Em	nployment					
		So	cial needs	-				
5. Iame	If yes	s, would	Yes No I you continue to us Yes No	nesses in the commuse them if the Post O	unity? ffice is discontinued?			
ddre	ess:	16	1 Hacke	TT M/1/s	Road	Polar	d Mai	'ne
elep	hone:		207-998	-5389				
ate:			5/5/11					
			1/5/11					



UNKNOWN

434 EMPIRE ROAD POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations 151 FOREST AVE



Postal Service Customer Questionnaire

	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps	<u></u>			
	b.	Mailing Letters				
	c.	Mailing Parcels				
	d.	Pick up Post Office box mail				
	e.	Pick up general delivery mail		^.		
	f.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail				
	i.	Buying stamp-collecting material				
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	☐ NO		
	b.	Resetting/using postage meter	YES	☐ NO		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	☐ NO		
	b.	Using for school bus stop	YES	□ NO		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	•	If yes, please explain:				
	d.	Using public bulletin board	YES	□ NO		
	e.	Other	YES	☐ NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	ersonal ne	eds?
		•	YES	☐ NO		
		If yes, please explain:				
		MY Address I 434 EMPIre Rd	d. M	ot v	<u>s</u> c	
		T. Dun Rd	d. N	1113	~ ~	
		434 EMPINE	0	723		
		Poland, Me	,			
		(04274)				

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		Better	Just as Good	No Opinion	☐ Worse
	If yes	s, please explain:			
			you leave your community? (Che	ck all that apply.) Where do you go	to obtain these
	service	Shopping		~	
		Personal needs			
		Banking			
		Employment			
		Social needs			
	Do you	currently use local be	usinesses in the community?		
	Do уоц	ı currently use local be ☐ Yes ☐ No	usinesses in the community?		
	-	Yes No	usinesses in the community? use them if the Post Office is disc	ontinued?	
	-	Yes No	·	ontinued?	
	-	Yes No	·	ontinued?	
	If yes,	Yes No	·	ontinued?	
ıme	If yes,	Yes No	·	ontinued?	
me	If yes,	Yes No	·	ontinued?	
ime	If yes,	Yes No	·	ontinued?	
ime dre	If yes,	Yes No	·	ontinued?	



CYNTHIA MARTIN 716 EMPIRE ROAD POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations

151 FOREST AVE

2.



Postal Service Customer Questionnaire

	ise check the appropriate box to indicate whether you use the EAST FOLAND				.
Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				V
b.	Mailing Letters				∇
C.	Mailing Parcels				M
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail		I.		V
f.	Buying money orders				1
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				Z
i.	Buying stamp-collecting material				V
Oth	er Postal Services		, /		
a.	Entering permit mailings	YES	M NO		
b.	Resetting/using postage meter	☐ YES	[☑ NO		
Nor	postal Services		/		
a.	Picking up government forms (such as tax forms)	YES	M NO		
b.	Using for school bus stop	☐ YES	M NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	₩o		
•	If yes, please explain:				
d,	Using public bulletin board	YES	NO NO		
e.	Other	YES	™ NO		
	If yes, please explain:				
Do 1		ork, or shopp	oing, or for	personal ne	eeds?
		YES			
	If yes, please explain: I use Mechanic FAIls Post	Jefoc	e 79	nd	
	Poland Post Office Although	the	ir	off:	cer
	are not open At cont	Rnie	nt h	OURS	J
	Polard Post Office Although Are not open at cond I don't understand why the	ley c	an't	Al	te
	in a Breaks to Keep	ther	m (pen	11
	Junch Breats to Keep	11	,	-/	• •



	Better	Just as Good	No Opinion	Worse
lf y	es, please explain:			
_				
Fari	uhiah af tha fallawina da		hook all that anniv 1 18/harry day you	
	ces?	,	heck all that apply.) Where do you g	
V	Shopping O	xford, Aub.	new, Portland	/
D	Personal needs	AUBURN. Por		
	Banking	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	<u> , , , ,</u>	
	Employment			
∇	Social needs	Juburn, Po	rtland	
Do v	ou currently use local bu	sinesses in the community?		
,	Yes No	,		
If yes		use them if the Post Office is di	scontinued?	
ŕ	Yes No			
	<u>a</u> . (.		,	
me:	(YNthia	A. MARE.	\sim	
dress:	716 Em	pire Rd,	Poland, me	04274
ephone:	998-8	400 (en/and)	Play(Acre) 998	-2850 Ho
ерпопе.	///	700 (10140)	149(122) 110	00000000
	n-lad/1	/		



RICHARD ST PIERRE

P O BOX 129 EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thomton

Manager, Post Office Operations

151 FOREST AVE

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2.



Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters				
c.	Mailing Parcels				
d.	Pick up Post Office box mail		$\mathcal{J}_{\mathcal{L}}$		
e.	Pick up general delivery mail				
f.	Buying money orders				<u>Z.7</u>
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				_4
h,	Sending Express Mail				
i.	Buying stamp-collecting material				- 7°
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	☐ YES	MO		
Noi	apostal Services				
a.	Picking up government forms (such as tax forms)	YES	MO		
b.	Using for school bus stop	YES	NO NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	MO		
•	If yes, please explain:				
d.	Using public bulletin board	☐ YES	M NO		
e.	Other	YES	M NO		
	If yes, please explain:				
Da	you pass another Post Office during business hours while traveling to or from wo	ork or choos	ing orfor	nersonal se	ede?
טט	And have another Lost Office annual positiess flour's write graveling to of flour wi	YES		Jersonai III	,
	If yes, please explain:				
		-			



	vice?
	Better Just as Good No Opinion Worse
<u>If y</u>	please explain:
_	
For sen	ch of the following do you leave your community? (Check all that apply.) Where do you go to obtain these
<u>*</u>	Shopping
	Personal needs
	Banking
M	Employment
	Social needs
. Do y	currently use local businesses in the community?
	Yes No
If ye	rould you continue to use them if the Post Office is discontinued?
	Yes No
ame:	Richard Sterre
	POBOX 129 & Poland ME 04230
idress:	
idress: elephone:	307 333 2423



ELIZABETH JOHNSON 650 EMPIRE ROAD POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton Manager, Post Office Operations 151 FOREST AVE

2.



Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			$\overline{m{Y}}$	
b.	Mailing Letters	V			
c.	Mailing Parcels			¥	
d.	Pick up Post Office box mail	W			
e.	Pick up general delivery mail		□ '		ľ
f.	Buying money orders			1	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				V
h.	Sending Express Mail				1
i.	Buying stamp-collecting material				4
Oth	er Postal Services				
a.	Entering permit mailings	YES	⋈ NO		
b.	Resetting/using postage meter	YES	☑ NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	▼ NO		
b.	Using for school bus stop	YES	M NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	₩ NO		
e.	Other	YES	IJ NO		
	If yes, please explain:				
Dov	you pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for r	ersonal ne	eds?
	The party district of the control during business make make that the	YES	NO		
	If yes, please explain:				



3. receive	ave carrier delivery, thei Post Office box service service?	re will be no change to your deliver or general delivery service, comple	y service — proceed to question ete this section. How will the pro-	If you currently cosed service compare to
	Better	Just as Good	No Opinion	Worse
If ye	s, please explain:			
I. Forw	hich of the following do	you leave your community? (Chec	k all that apply.) Where do you g	o to obtain these
V	Shopping			
Z	Personal needs			
Ø	Banking			
	Employment			
	Social needs	-	-	
	Yes No would you continue to Yes No	use them if the Post Office is disco		
ddress: (650 Empi	Johnson RE Rd Pob	AND, HE	
elephone:	998-2949			
ate:	5/9/11			
	-			



ROB LABARBERA 939 EMPIRE ROAD POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton Manager, Post Office Operations 151 FOREST AVE



THERESA JORDAN 46 HARRIS HILL ROAD POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations

151 FOREST AVE



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			II,	
b.	Mailing Letters			I	\Box
C.	Mailing Parcels				o d
d.	Pick up Post Office box mail				Ţ,
e.	Pick up general delivery mail	. 🔲	6 -		ਰ ,
f.	Buying money orders				Ø,
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				☐
h.	Sending Express Mail				I
i.	Buying stamp-collecting material				
Oth	er Postal Services		/		
a,	Entering permit mailings	YES	☐ NO		
b.	Resetting/using postage meter	YEŞ	☐ NO		
No	npostal Services		,		
a.	Picking up government forms (such as tax forms)	YE\$	□ NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
,	If yes, please explain:	,		,	
d.	Using public bulletin board	YES	I wo	•	
e.	Other	YES	☐ NO		
	If yes, please explain:		_		
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for	personal ne	eds?
		YES	☐ NO		
	If yes, please explain:		_		



	Better please explain:	Just as Good	No Opinion	Worse
For which	olease explain:			
		·		
التتواه الب		u leave your community? (Che	k all that apply.) Where do you go	to obtain these
	Shopping	Wourn, me		
	Personal needs	ι, ι		
过/	Banking	Į t		
	Employment	Lewiston, to	Sestbrock	
旦	Social needs			
i. Do vou c	eurrently use local busin	esses in the community?		
	Yes No	·•		
If yes, wo	ould you continue to us	e them if the Post Office is disc	ontinued?	
	∐ Yes ∭ No			
ame:	herox J	sidan		
		11 Rd, Polani	i ws	
elephone:	<u> 207 -998-5</u>	-341	•	
	<u> </u>			
ate:	<u>5 4/11</u>			

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2.



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps				¥
b.	Mailing Letters				2
C.	Mailing Parcels				
d.	Pick up Post Office box mail	— П			×
e.	Pick up general delivery mail		`		<u>~</u>
f.	Buying money orders				∑
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				\
h.	Sending Express Mail				<u>~</u>
i.	Buying stamp-collecting material				X
Oth	er Postal Services	.—		_	.—
a.	Entering permit mailings	YES	NO 🔀		
b.	Resetting/using postage meter	YES	∑ ∤ ио		
Noi	npostal Services				
a.	Picking up government forms (such as tax forms)	☐ YES	X NO		
b.	Using for school bus stop	YES	⊠ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	☐ YES	⊠ NO		
•	If yes, please explain:				
d.	Using public bulletin board	YES	Da NO		
e.	Other	☐ YES	NO		
	If yes, please explain:		<u> </u>		
Dr			lan sufer		
DO	you pass another Post Office during business hours while traveling to or from w	onk, or snopp	oing, or for i	personal ne	eeas?
	If yes, please explain:				
	Might last office of Albrean Port office	e			



3.	If you have receive P current se	ost Office box service	re will be no change to your delivery or general delivery service, complet	service — proceed to question and the properties this section. How will the properties the properties of the properties	If you currently osed service compare to
		Better	Just as Good	No Opinion	Worse
	If yes	, please explain:			
	_				
4.	For wh		you leave your community? (Check	all that apply.) Where do you go	to obtain these
		Shopping			
	\sum	Personal needs			
	×	Banking		_	
	×	Employment			
	\supset	Social needs			
5.	If yes,	Yes No	usinesses in the community? use them if the Post Office is discort	ntinued?	
Nam	e: /	Job La Bar	berz		
<u>Addr</u>	ess: /	39 Empire	RI Poland, ME	04274	
Tele	phone:	998-2020	<u> </u>	· 	
Date	: 3	5/2/11			



KATHLEEN GARZA P O BOX 109 EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thomton

Manager, Post Office Operations 151 FOREST AVE



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			W	
b.	Mailing Letters		v		
C.	Mailing Parcels				
d.	Pick up Post Office box mail	V			
e.	Pick up general delivery mail				I
f.	Buying money orders	′ 🗆			
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			V	
h.	Sending Express Mail				U
i.	Buying stamp-collecting material				IJ⁄
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO 🗹		
b.	Resetting/using postage meter	YES	☐ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
,	If yes, please explain:				
d.	Using public bulletin board	YES	MO		
e.	Other	YES	☑ NO		
	If yes, please explain:			_	
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	ersonal ne	eeds?
		YES	NO		
	If yes, please explain:			_	



3.		ost Office box service		very service — proceed to question of the properties of the proper	
		Better	Just as Good	No Opinion	Worse
	If yes	, please explain:			
4.	For whaservice		you leave your community? (Cl	neck all that apply.) Where do you go	o to obtain these
	V	Shopping	AUDUTH M	all_	
	ᅜ	Personal needs	Portland		
		Banking	Auburn C	minot Ave)	
		Employment	N/A		
	I	Social needs	Contland		
_					
5.	-	Yes No	sinesses in the community?		
			use them if the Post Office is di	scontinued?	
		Yes No			
Nam	e: †	2 athleen	Garza		
<u>Addr</u>	ess:	9.0, Bo	× 109		
Teler	ohone:	998-51			
Date	: (5/8/11			



RICHARD HARRIS 28 HARDSCRABBLE ROAD POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton Manager, Post Office Operations 151 FOREST AVE PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				4
b.	Mailing Letters				4
c.	Mailing Parcels				W
d.	Pick up Post Office box mail				V
e.	Pick up general delivery mail		<u> </u>		W
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Ø
h.	Sending Express Mail				F
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a,	Entenng permit mailings	YE\$	NO		
b.	Resetting/using postage meter	YES	NO		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YE\$	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	I NO		
,	If yes, please explain:				
ď.	Using public bulletin board	YES	Z No		
e.	Other	YES	NO		
	If yes, please explain:				
Do '	you pass another Post Office during business hours while traveling to or from w	ork, or shoor	oing, or for i	personal ne	eeds?
	, , , , , , , , , , , , , , , , , , , ,	YES	NO		
	If yes, please explain:				



	Better	Just as Good		No Opinion	☐ Worse
If yes,	please explain:		_		
			_		
For whi		ou leave your communit	y? (Check all t	hat apply.) Where do yo	u go to obtain these
V	Shopping	LEWISTOH	ME.	AUBURN,	ME
	Personal needs	1)	1)	1)	1)
团	Banking)1	ν	/)	1)
	Employment	1)	n	Ŋ	1)
II	Social needs		- D		
If yes, v	Yes No	se them if the Post Office	e is discontinue	ed?	
e:	RICHARD	HARRIS			
	28 HAR	DSCRABBLE	RO	POLAHO N	16. <u> </u>
ess:					
ress: phone:	998238	9			



RICHARD P BLEANGER P O BOX 92 EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton Manager, Post Office Operations 151 FOREST AVE

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2.



Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		\boxtimes		
b.	Mailing Letters	区			
c.	Mailing Parcels			X	
d.	Pick up Post Office box mail	X			
e.	Pick up general delivery mail	\mathbf{Z}	·		
f.	Buying money orders			<u> </u>	V
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			\boxtimes	
h.	Sending Express Mail			\boxtimes	
i.	Buying stamp-collecting material				\boxtimes
Oth	er Postal Services				
a.	Entering permit mailings	YES	🛛 ио		
b.	Resetting/using postage meter	YES	🛛 ио		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	¹Ø YES	∏ №		
b.	Using for school bus stop	YES	🔯 ио		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
•	If yes, please explain:				
d.	Using public bulletin board	X YES	☐ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shops	oing, or for i	personal ne	eds?
		YES	X NO		
	If yes, please explain;				
					



3.	If you have receive Fourrent s	Post Office box service of	e will be no change to your deliver or general delivery service, comple	y service — proceed to question ete this section. How will the prop	4. If you currently cosed service compare to
		Better	Just as Good	No Opinion	Worse
	If yes	s, please explain:			
4.	For wh		you leave your community? (Chec	k all that apply.) Where do you g	o to obtain these
		Shopping			
	X	Personal needs			
		Banking			
		Employment			
		Social needs			
5.	Do you	u currently use local bus	inesses in the community?		
	If yes,	would you continue to u	se them if the Post Office is disco	ontinued?	
		Yes No			
Nam	e: 67	ichard F	Belanger	_	
<u>Addr</u>	ess: $oldsymbol{p}_{.}$	0. Box 92	Belanger East Polo	end 042	3.0
Tele	phone:	99841	6/		
Date	: 3	79/011			



DAVID FEDERICO P O BOX 54 EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton Manager, Post Office Operations

151 FOREST AVE

Docket: 1361816 - 04230 Item Nbr: 22 Page Nbr:



Postal Service Customer Questionnaire

	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps		\mathbf{X}		
	b.	Mailing Letters		×		
	C.	Mailing Parcels			X	
	d.	Pick up Post Office box mail	X			
	e.	Pick up general delivery mail	ŽĮ.	□ *	<u> </u>	
	f.	Buying money orders A few time a ye	gr 🗆			
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			×	
	h.	Sending Express Mail				X
,	i.	Buying stamp-collecting material A coople of times a year				
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	X NO		
	b.	Resetting/using postage meter	YES	MO		
	Nor	npostal Services		•		
	a.	Picking up government forms (such as tax forms)	X YES	□ №		
	b.	Using for school bus stop	YES	NO M		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	M NO		
	•	If yes, please explain:				
	d.	Using public bulletin board	YES	M NO		
	e.	Other	YES	M NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from wo	-2		personal ne	eeds?
		_	YES	☐ NO		
		If yes, please explain:				
		Sometimes in jewiston				



	Better	Just as Good	No Opinion	Worse
	If yes, please explain:	<u>'</u>		
				
	For which of the following do	you leave your community? (Che	ck all that apply.) Where do you go	o to obtain these
۱.	services?		,	
	Shopping Au	ourn + Lewisb		
	Personal needs	Achurn + Lewi	sto	
	Banking L	ewiston		
	Employment L	ewiston		
	Social needs 1	(,) .	La	
	<u> </u>	uburn t Lewis	<u> </u>	
	Do you currently use local bu	sinesses in the community?		
	Yes 🔲 No	·		
	If yes, would you continue to	use them if the Post Office is disc	ontinued?	
	Yes No		•	
	7 1			
ame	: 1) avid 1	REPUICO		
ddre	ess: P.O BOX 5	54 765 EM	Pire Rd	
elen	phone: 998 103	36	,	
,iop	The			
ate:	3/10/11			



WILLIAM & MARCIA CAVERS 780 EMPIRE ROAD POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thomton Manager, Post Office Operations 151 FOREST AVE



Postal Service Customer Questionnaire

Pos	etal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters			X	
c.	Mailing Parcels				X
d.	Pick up Post Office box mail				X
e.	Pick up general delivery mail		<u></u>		X
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				X
Oth	er Postal Services				
a.	Entering permit mailings	YES	X NO		
b.	Resetting/using postage meter	YES	X NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	X NO		
b.	Using for school bus stop	YES	X NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	X NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	X NO		
e.	Other	YES	Х ио		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shoor	oing, or for	personal ne	eeds?
	, oo pass anosio, i oo onno aaning 200moo noo o maa aan aan aan a	X YES	☐ NO		:
	If yes, please explain: Post Office				



		Better	Just as Good	ı	No Opinion	Worse
	If yes	, please explain:				
			<u> </u>	<u></u>		
4.	For wh		o you leave your communi	ity? (Check all that apply	y.) Where do you go to	obtain these
	\boxtimes	Shopping				
	\boxtimes	Personal needs				-
	\boxtimes	Banking				
		Employment	NOT App	•		
	\mathbf{X}	Social needs				
5.	If yes,	Yes No	usinesses in the communi			
Name	e: <u>/</u>	Villia	n i Mar			
Addn	ess: 7	80 Emp	iRe Rd.	Polare	1 ME	04274
/ taul		207-99	8-4760			
Tele	none:					





ANDREA HARRINGTON 118 HARRIS HILL ROAD POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton Manager, Post Office Operations

151 FOREST AVE



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2.



Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters				
C.	Mailing Parcels				
d.	Pick up Post Office box mail				V
e.	Pick up general delivery mail				I
f.	Buying money orders				Y
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				1
h.	Sending Express Mail		<u> </u>		
i.	Buying stamp-collecting material				TZ
Oth	ner Postal Services				
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	NO		
e.	Other	YES	NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shops	ing, or for t	personal ne	eds?
		YES	NO		
	If yes, please explain:				

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	☐ Better	Just as Good	No Opinion	Worse
. <u>If y</u>	yes, please explain:			
_				
-		- · · · · · · · · · · · · · · · · · · ·	-111 4b -4 b. > > 8 d d	- 4
	which of the following a vices?	o you leave your community? (Che	ck all that apply.) where do you g	o to obtain these
	Shopping 8	Aubum Mechanic Fa	elle. Ox Rord	
D	Personal needs	Auban, Oxford	0	
Y	Banking	Aubum		
Z	Employment	Lewistan		
\mathcal{L}	Social needs	Mechania Fall	2, Dupen, 1), H.
		771127000		
Doy	you currently use local b	usinesses in the community?		
	Yes No			•
If ye	es, would you continue to	o use them if the Post Office is disc	ontinued?	
	Yes 🗌 No		*	
	. 🗘 . 0	-11 1		
me:	Andrea	Harrington		
dress:	118 #	arris XIII Rd	, Bland	
			/ /	
lephon <u>e:</u>	You d	on I need the	1	
	/			



DENIS MOREAU 924 EMPIRE ROAD POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations 151 FOREST AVE



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				Ø
b.	Mailing Letters			Ø	
C.	Mailing Parcels				凶
d.	Pick up Post Office box mail				ĮΖĮ
e.	Pick up general delivery mail				X
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				V
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				\square
Oth	ner Postal Services				
a.	Entering permit mailings	YES	₩ NO		
b.	Resetting/using postage meter	YES	MO		
No	npostal Services		4. 6		
a.	Picking up government forms (such as tax forms)	YES	<u>М</u> ио		
b.	Using for school bus stop	YES	⊠ ио		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	₩ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	₩ №		
e.	Other	YES	□ №		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shope	oing, or for	personal ne	eeds?
20	you pado another i ost office during basiless flours while dayoning to of flour w	YES	Ø, or ion	, 0,00.101	
	If yes, please explain:				

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3.		ost Office box se			ivery service — proceed to question applete this section. How will the pro	
		Better		Just as Good	No Opinion	☐ Worse
	If yes,	, please explain:				
4.	For whi		ng do you leave	your community? (C	theck all that apply.) Where do you	go to obtain these
	区	Shopping				
	abla	Personal need	ls			
	ĮŽ.	Banking				
	过	Employment				
	A	Social needs		<u> </u>		
5.	Do you	currently use to	ral husinesses i	n the community?		
٠.		Yes 🗌		., .,,,		
	_	_1	ue to use them	f the Post Office is d	iscontinued?	
		Yes 🗌	No		•	
Nam	e: ()	21-15	Morlau			
Addr	ess: C	24	Morlau Empi	reRD_		
Tele	phone:					
Date	: <u></u>	1311				
		/ additional comruestionnaire.	ments on a sepa	rate piece of paper a	and attach it to this form. Thank you	for taking the time to



CARROLL & MARCIA AKERS P O BOX 56 EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton Manager, Post Office Operations 151 FOREST AVE



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters	X			
C.	Mailing Parcels			M	
d.	Pick up Post Office box mail	\square			Ţ
e.	Pick up general delivery mail		□ *		Ø
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
h.	Sending Express Mail				X
i.	Buying stamp-∞llecting material				X
Oth	er Postal Services				
a.	Entering permit mailings	YES	⊠ NO		
b.	Resetting/using postage meter	YES	Й ио		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	X YES	☐ NO		
b.	Using for school bus stop	YE\$	□ X NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ио		
	If yes, please explain:		_		
d.	Using public bulletin board .	¥ YES			
e.	Other	YES	□ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork or shoor	oing or for	nersonal ne	eds?
	, see pass amount of second during sacritics from white stateling to or from we	YES	NO X	oo, oon ar ne	, vuo
	If yes, please explain:		, 		



If yes, please explain: The source of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping ewistow Auburn	tter 🔲 Just as Good 🔲 No Opinion 🔎 Worse	e
For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping		
Shopping ewistow Auburn Personal needs 1 1 Banking Auburn Employment Retired Social needs Poland Do you currently use local businesses in the community? None n Poland Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No Marcia Akers	nient when mailing package -	
Personal needs 11 Banking Auburn Employment Retired Social needs Poland Do you currently use local businesses in the community? None in Poland Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No Marcia Akers	following do you leave your community? (Check all that apply.) Where do you go to obtain these	
Employment Reticed Social needs Poland Do you currently use local businesses in the community? None in Poland Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No	19 Lewiston Auburn	
Employment Retired Social needs Poland Do you currently use local businesses in the community? None in Poland Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No	al needs 11 12	
Social needs Poland 5. Do you currently use local businesses in the community? None in Poland Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No No Image: Carrell Marcia Akers		
Social needs Poland Do you currently use local businesses in the community? None in Poland Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No Area Area Carcal Marcia Area		
Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No No Akers		
\mathcal{E}_{α}	No continue to use them if the Post Office is discontinued?	
\mathcal{E}_{α}	II marcia Akers	
	Empire Rd POBOX 56	ast 0
Telephone: 207 998 4944	7 9 9 8 4 9 4 4	
Date: 5/3/1/	.lu	



DAVID HANNA P O BOX 23 EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations 151 FOREST AVE

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2.



Postal Service Customer Questionnaire

			,		
Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters		IZ		
C.	Mailing Parcels			Ø	
d.	Pick up Post Office box mail				\Box
e.	Pick up general delivery mail		17		, 🗆
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail			Ø	
i.	Buying stamp-collecting material			Ø	
Oth	er Postal Services				
a.	Entering permit mailings	YES	 NO		
b.	Resetting/using postage meter	YES	NO M		
Nor	npostal Services		•		
a.	Picking up government forms (such as tax forms)	YES	□ №		
b.	Using for school bus stop	☐ YES	Ø NO		
Ç.	Assisting senior citizens, persons with disabilities, etc.	YES	₩		
	If yes, please explain:				
ď.	Using public bulletin board	YES	∐ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do '	you pass another Post Office during business hours while traveling to or from wo	ork, or shoor	oing, or for p	personal ne	eds?
		YES	□ NO		
	If yes, please explain:				



3.	receive Post Office box service current service?	or general delivery service, compl	ry service — proceed to question 4 ete this section. How will the propo	sed service compare to
	☐ Better	Just as Good	No Opinion	Worse
	If yes, please explain:			
	-			
4.	For which of the following do services?	you leave your community? (Che	ck all that apply.) Where do you go	to obtain these
	Shopping	9ubon - La	Wiston	
	Personal needs		woon	
	Banking	AUbum - Le	Wiston	
	Employment	Aubum -2	ewisto	
	Social needs	Auborn -2	eursjan	
5.	Do you currently use local bu	sinesses in the community?		
	Yes No			
		use them if the Post Office is disc	ontinued?	
	Yes No			
Name	DAVID H	ANNA		
Addre	ess: Po Box 2	B. E. Polant.	ME 04230	
Telep	hone: 207 - 998	3-2882		
Date:	4-9-11			



VIRGINIA T HOUSTN 854 EMPIRE RD POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefulty before further action is taken.

In response to your letter:

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7188.

Sincerely,

James Thornton

Manager, Post Office Operations

151 FOREST AVE



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				V
b.	Mailing Letters				
c.	Mailing Parcels				
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail		□ *		N.
f.	Buying money orders				V
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				4
h.	Sending Express Mail				V
i.	Buying stamp-collecting material				V
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	☑ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	MO		
b.	Using for school bus stop	YES	MO MO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
,	If yes, please explain:				
d.	Using public bulletin board	YES	NO		
e.	Other	YES	NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	personal ne	eds?
		YES			
	If yes, please explain:		<u> </u>		
	well as brightly lit clean	مجــــــــــــــــــــــــــــــــــــ	offer	-5	
	Minot Post Office is very clos well as brightly lit, clean, a great service	A11G	0,10	~	
	7)				



	Better	Just as Good	No Opinion	☐ Worse
If ye	s, please explain:			
For w	nich of the following do	you leave your community? (Chec	ck all that apply.) Where do you go	to obtain these
I	Shopping A	uburn Oxfo	rd	
₩	Personal needs	Auburn	·	
	Banking	A 1 -		
	Employment			
区	Social needs	Auburn		
_	Yes No Would you continue to	use them if the Post Office is disco	ontinued?	
ir yes,	Yes No			
	irginia	T. Houston		
e: V	irginia	T. Houston	Poland ME	Apt.
e: V	irginia 854 En		Poland ME	Apt.



HOMER W HOUSTON 36 FOX RUN RD POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations 151 FOREST AVE



Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never	
a,	Buying Stamps				Image: Control of the	
b.	Mailing Letters				g	
C.	Mailing Parcels				Ø,	
d.	Pick up Post Office box mail				回	
e.	Pick up general delivery mail		*		図 ₎	
f.	Buying money orders				ď	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				旦	
h.	Sending Express Mail				교	
i.	Buying stamp-collecting material				IY/	
Oth	er Postal Services					
a.	Entering permit mailings	YES	NO E			
b.	Resetting/using postage meter	YES	□ NO			
Nor	postal Services					
a.	Picking up government forms (such as tax forms)	YES	□ NO			
b.	Using for school bus stop	YES	☑ NO			
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO			
	If yes, please explain:					s a sec
	steps very insafe for elderly or anyone-	railing	1005	<u> </u>	<u>nsate</u>	James
d.	Using public bulletin board inside is cluttered, Loud religious music, waste of	☐ YES	☐ NO	an	repa	, never
e.	Other taxpaper money	YES	☐ NO			
	If yes, please explain: Not H/C accessible					·
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for	personal ne	eds?	
•		YES	□ NO			
	If yes, please explain: minot P.O. + Auburn PO					
	minot P.O. + Auburn PO Level entry, clean, excellent service					



3.	receive F current s	ost Office box sen ervice?	vice or general deliver	y service, complete th	is section. How	will the proposed	service compare to
		Better	Just a	s Good	☐ No Op	pinion	☐ Worse
	If yes	s, please explain:					
4.	For wh		do you leave your co	mmunity? (Check all	that apply.) Who	ere do you go to o	btain these
	प्	Shopping	Auburn				
		Personal needs					
	回	Banking	Auburn		-		
	Image: selection of the se	Employment	Lewiston			_	
	I	Social needs	any where	but Poland			
			•		_		_
5.	Do you		I businesses in the co	mmunity?			
		Yes W N					
	If yes,		e to use them if the Po	est Office is discontinu	ed?		
		☐ Yes ☐ N	0		*		
Name) :	Homer a	W. Housto.	0			
Addre	ess:	36 Fox	N. Housto. Run Rd	Poland, mi	= 0427	4	
Telep	hone:		198-2832	·			
Date:		5/5/11					
		h1			_		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



WALKER

930 EMPIRE RD POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

In response to your letter:

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations 151 FOREST AVE



Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps	,			
b.	Mailing Letters				
c.	Mailing Parcels				
d.	Pick up Post Office box mail				Émis e
e.	Pick up general delivery mail				`
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<u> </u>			
h.	Sending Express Mail				
i,	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO NO		•
b.	Resetting/using postage meter	YES	NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
٠	If yes, please explain:	<u> </u>			
d.	Using public bulletin board	YES	NO		
e.	Other	YES	NO		
	If yes, please explain:	· · · · · · ·			
Do۱	rou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for	ersonal ne	eds?
		YES	☐ NO		
	also provides a convenient	verien	+ 100	ation	<u>H</u> vat
	also provides a convenient	quive	Up c	alled	tion box



complete this questionnaire.

	Better Just as Good No Opinion Worse
If ye	s, please explain:
For w	hich of the following do you leave your community? (Check all that apply.) Where do you go to obtain these
servic	shopping Aubum Oxford Mechanic Falls Partland Gray
	Personal needs (1++()
	Banking Aubum Lewiston
1	Employment
	Social needs (Same as above
D	u currently use local businesses in the community?
	Yes ☐ No would you continue to use them if the Post Office is discontinued? Yes ☐ No
	would you continue to use them if the Post Office is discontinued?
If yes,	would you continue to use them if the Post Office is discontinued?
	would you continue to use them if the Post Office is discontinued? Yes No

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to

April 19 and the surface of the control of the cont

Michael Control

I question just how cost effective the operation of the East Poland Post Office actually is. I have been a resident of East Poland for 31 years. I live on Empire Road, the same road as this office. It measures exactly 1 mile from my home to that building. Never has my mail come through that office. For many years, I was an R.F.D. out of Auburn, then became a route out of the now closed Poland Corner Post Office. Today, my mail comes from the office even further down Route 26. When I have issues concerning my mail delivery, I now have to drive over 6 miles to do my business. For any stamp purchases, package mailings, etc., I use the Minot office, located .5 miles from my residence. Minot also provides a drive up mail collection box which East Poland does not have. It appears to me that the East Poland Post Office always has, and continues to, serve a very limited area and population.



UNKNOWN

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

in response to your letter:

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thomton Manager, Post Office Operations 151 FOREST AVE



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Never
a,	Buying Stamps			卤	
b.	Mailing Letters				
c.	Mailing Parcels				□ specia
d.	Pick up Post Office box mail	<u>P</u>			
e.	Pick up general delivery mail			\square	. 🗀
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail			□ .	· 😉
i,	Buying stamp-collecting material				\\
Oth	er Postal Services				
a.	Entering permit mailings	YES	☑ NO		
b.	Resetting/using postage meter	YES	☑ NO		
Non	postal Services				
a.	Picking up government forms (such as tax forms)	YES	MO NO		
b.	Using for school bus stop	YES	Ø NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	M NO		
,	If yes, please explain:				
d.	Using public bulletin board	YES	Ŋ NO		
e.	Other	YES	□ NO		
	If yes, please explain:			_	
Dox	rou pass another Post Office during business hours while traveling to or from wo	ork or short	ning or for r	nersonal ne	eds?
_,		YES	∏ NO		, ·
() -2	If yes, please explain: USPS in Minot Waterford Harrison	J tra	velina	-l o	<u>wo</u> rk



r which of the following do you leave your community? (Check all that apply.) When rices? Shopping Personal needs Banking Employment Social needs you currently use local businesses in the community? Yes No res, would you continue to use them if the Post Office is discontinued? Yes No any additional comments on a separate piece of paper and attach it to this form. This questionnaire. Ancially I feel Kleping Hhis office is a continued. Money. If would be useful.	nion U Worse
Shopping Personal needs Banking Employment Social needs you currently use local businesses in the community? Yes No No No Yes, would you continue to use them if the Post Office is discontinued? Yes No Ancially I feel Kleping Hwis office Money. It would be useful	
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Tany additional comments on a separate piece of paper and attach it to this form. This questionnaire. Ancially I feel Kapping this office money. It would be useful—	
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money. It would be useful -	
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money. It would be useful -	Less to the terms
	to see the
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runcial comparison of closing.	the Dostal
rancial comparison of closing . Urvice as to using a mail of	F



KEVIN ROSE

20 KEYSTONE SPRING RD POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations

151 FOREST AVE

Docket; 1361816 - 04230 Item Nbr: 22 Page Nbr:

2.



Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				\mathbf{Z}
b.	Mailing Letters				X I
C.	Mailing Parcels				X
d.	Pick up Post Office box mail				Ŋ.
e.	Pick up general delivery mail		□ *		X
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				\ Z
h.	Sending Express Mail				[2]
i.	Buying stamp-collecting material				Х
Oth	er Postal Services				•
a.	Entering permit mailings	YES	⊠ NO		•
b.	Resetting/using postage meter	YES	M NO		
Not	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	🔀 ио		
b.	Using for school bus stop	YES	⊠ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	М МО		
•	If yes, please explain:				
d.	Using public bulletin board	YES	Д ио		
e.	Other	YES	💆 ио		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for p	personal ne	eeds?
		X YES			
	If yes, please explain: I use the Post office near my u	JOF K.	<u></u>	ى رىد	e Kend
	I use Minot.				



	Better	Just as Good	<u></u>	lo Opinion	☐ Worse
<u>If y</u>	es, please explain:				
_					
	which of the following do	you leave your community? (Chec	k all that apply.	Where do you go	o to obtain these
K	Shopping	GrudeA			
囟	Personal needs	Asbura			
K	Banking	Auborn	_		
Z) Employment	Augusta			
Ù	Social needs				
Do y		usinesses in the community?			
	Yes No				
If ye	s, would you continue to	use them if the Post Office is disco	ntinued?		
	Yes No			•	
c	Kevin	Rose			
	Hevin 20 K	Rose rystone Sprin	رم (کر	Polo	nd
ss:	Hevin 20 K	Rose rystone Sprin	رم (کرل	P310	nd_
ss: hone:	Xevin 20 Kg	Rose Pystone Sprin	رم (کرل	Polo	and
ss: none:	5/6/	Rose Pystone Spring I) s on a separate piece of paper and		form. Thank you fo	or taking the time to
ss:	any additional comments squestionnaire.	s on a separate piece of paper and	attach it to this	be (ilosad
ss:	any additional comments squestionnaire.	s on a separate piece of paper and Stocking waste	attach it to this is	be (ilosad M
ss:	any additional comments of questionnaire. Nat Portional Comments of the property of the prope	s on a separate piece of paper and	attach it to this is should of Si	be (Mone snage	ilosad M



JANICE RAWSON 854 EMPIRE RD POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton Manager, Post Office Operations 151 FOREST AVE



Postal Service Customer Questionnaire

D.	And Complete	D-#-	Mandaha	Bå a sadda la s	Massa
P08	tal Services Buying Stamps	Daily 「i	Weekly	Monthly	Never
			<u> </u>	<u> </u>	
b.	Mailing Letters		L		Y
C.	Mailing Parcels				Image: Control of the con
d.	Pick up Post Office box mail				Ū
e.	Pick up general delivery mail				4
f.	Buying morrey orders				¥
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				旦
h.	Sending Express Mail				L)
i.	Buying stamp-collecting material				旦
Oth	er Postal Services				
a.	Entering permit mailings	YES	₩ NO		
ь.	Resetting/using postage meter	YES	☑ NO		
Noı	postal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	NO		
Ç.	Assisting senior citizens, persons with disabilities, etc.	YES	☑ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	NO		
e.	Other	☐ YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shops	oing, or for	personal ne	eds?
		YES			
	If yes, please explain:				
	Minot is on my way to work	<u>I</u> +	is	clutt	er-
	Minot is on my way to work bright, and clean. The operatare clearly marked on the people are friendly and help	ing	10015	•	,
	are clearly marked on the	90040	. TI	ne	
	people are friendly and help	oful.			



3.		ost Office box servi	here will be no change to you ce or general delivery service			
		Better	Just as Good		No Opinion	Worse
	If yes,	, please explain:				
4.	For whi		do you leave your community	/? (Check all that app	ly.) Where do you go	to obtain these
	Ø	Shopping	Auburn	South	Portland	
	IJ^	Personal needs	Auburn			
	U	Banking	Mechanic	Falls		
	Ø	Employment	Minot			
		Social needs	Auburn			
Nam	If yes, v	Yes No	to use them if the Post Office	is discontinued?		
	(D			01.	1	
Add	ress: 🖰	54 E	mpire Rd	Polar	1 <u>d</u>	
Tele	phone: ,	207	998 232	9	,	
Date	: <u>5</u>	5/7/11				
	plete this q	uestionnaire.	nts on a separate piece of pa			
			not realiz			
W	95	still in	full time	operati	on. Whe	n I
W	alK	or dri	ve by, it	is always	ays so	dark
ai	nd	dirty	looking.		1	



DON AND JOLINE GAYTON 940 EMPIRE RD POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern for employees losing their jobs. In the event of a discontinuance, no career employees would lose their job. The OIC of the office would be assigned back to his administrative office.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations

151 FOREST AVE



Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				X
b.	Mailing Letters				囡
c .	Mailing Parcels				Ø
d.	Pick up Post Office box mail				X
e.	Pick up general delivery mail		,.		図
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				×
h.	Sending Express Mail				×
i.	Buying stamp-collecting material				阗
Otl	ner Postal Services				·
a.	Entering permit mailings	☐ YES	₩ ио		
b.	Resetting/using postage meter	YES	NO K		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	М МО		
b.	Using for school bus stop	YES	М 💢		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO 🏋		
•	If yes, please explain:				
ď.	Using public bulletin board	YES	NO.		
e.	Other	YES	Ŋ NO		
	If yes, please explain:		,		
_	, and the Description of the second of the s		-i		
Do	you pass another Post Office during business hours while traveling to or from w	~		personal n	eeas?
		YES	☐ NO		
	If yes, please explain: 118 Jun 1011 Than 12 mile Cham.	MIMA	V Pa	17 Oc	VII n
	and says theat falls Plaza R	A 100	ily.	we	neu
	We live less than 12 mile from and pass theat falls Place R. USL the Poland RO.		1		

UNITED STATES POSTAL SERVICE.

		-yes		· · · · ·	
3. re	f you have eceive Pos urrent sen	st Office box service of	e will be no change to your delivery or general delivery service, comple	y service — proceed to question te this section. How will the prop	If you currently osed service compare to
		Better	Just as Good	No Opinion	Worse
	If yes, p	olease explain:			
4.	For which		you leave your community? (Chec	k all that apply.) Where do you g	o to obtain these
	X	Shopping do	majerds, Sha	us, Wat Ma	J
	$ ot \!$	Personal needs (bl-mart & 6	Edards Med	ucal_
	X	Banking On	droscoggin S	ugo & Ne Fam	ely FCU
	X	Employment	in a work in	Lewiston	
	Ш	Social needs			
5.	Do you c	surrently use local bus	sinesses in the community?		
	7	Z Yes No	······································		(
	If yes, wo	ould you continue to u	use them if the Post Office is disco	ntinued?	
	Ì	Yes 🗌 No			
Name:	KL	Dox 4 go	lice Shytox	<u> </u>	
Addres	is: 9	40 Em	sire Rd	Poland	
Teleph	one:	998-26	46		
Date:		5-3-11			
			on a separate piece of paper and a		
	We	always	hate to see	arejuse so	40 E. Poland
Ø	ope	fully, 4	he person(s)	would at 4	nah lana
ļ	10.0	will be	- placed el	sewner 4	work.
	Heir	106 2	Le placed elle the Post Office	ec closes.	(



J PATRICK MURPHY 32 LANE RD POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations 151 FOREST AVE



Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				I
b.	Mailing Letters				Ø
c.	Mailing Parcels				I
d.	Pick up Post Office box mail				I
e.	Pick up general delivery mail		*		区
f.	Buying money orders				¥
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				4
h.	Sending Express Mail				
i.	Buying stamp-collecting material				Y
Oth	er Postal Services				
a.	Entering permit mailings	YES	IJ ∕ ÑO		
b.	Resetting/using postage meter	YES	Ľ NO		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☑ NO		
b.	Using for school bus stop	YES	☐ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	IJ NO		
•	If yes, please explain:				
			_/		
d.	Using public bulletin board	YES	Y NO		-
e.	Other	YES	₩ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for	personal ne	eds?
		YES	✓ NO		
÷	If yes, please explain:				



3.				nplete this section. How will the propo	
	☐ Bet	ter	Just as Good	No Opinion	Worse
	If yes, please ex	φlain:			
4.	For which of the services?	following do you	leave your community? (C	heck all that apply.) Where do you go	to obtain these
	Shoppin	ıg			
	Persona	al needs			
	Banking	<u> </u>			
	Employ	ment			
	Social n	eeds		<u>-</u>	
5.	Do you currently	use local busines	sses in the community?		
	Yes	☐ No	·		
	If yes, would you	continue to use	them if the Post Office is d	iscontinued?	
	Yes	☐ No	4		
Name	J. Pa	rick Mu	shy		
Addre	ess: 32 1	ane Roo	ed Boland Ma	ine 04274	
Telep	phone: 207	-998 - 20	<u>044</u>		
Date:	May	13,2011		_	
	se add any additiona Diete this questionna		separate piece of paper a	and attach it to this form. Thank you fo	or taking the time to



WALTER R WEBB PO BOX 43 EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

· You expressed a concern for the loss of a social center. Residents may continue to meet informally, socialize, and share information at any local store, church, and residences in town

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations 151 FOREST AVE



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		X		
b.	Mailing Letters		\boxtimes		
c.	Mailing Parcels	☐ `		×	
d.	Pick up Post Office box mail	Ø			
e.	Pick up general delivery mail		□ *		Ø
f.	Buying money orders	· 🔲			Ø
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
h.	Sending Express Mail				Ø
i.	Buying stamp-collecting material				X
Oth	er Postal Services	•			
a.	Entering permit mailings	YES	Д №		
b.	Resetting/using postage meter	YES	X NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YE\$	⊠ №		
b.	Using for school bus stop	YES	⊠ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	☐ YE8	K NO		
	If yes, please explain:				
d.	Using public bulletin board	⊠ YES	☐ NO		
e.	Other	· TYES	— ∏ NO		
	If yes, please explain:				
D-	non positive Doet Office during houses have the transitive to a first		-l c f-		- 4-2
טס (you pass another Post Office during business hours while traveling to or from wo	_		personal ne	eeds?
		YES	M NO		
	If yes, please explain:				



3.	receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?
	Better Just as Good No Opinion Worse
	WITH OTHERS MHO PICK UP THEIR MAIL DAILY
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping LEWISTON AUBURN.
	Personal needs HAIRCUT DOCTOR VISITS
	Banking AUBURN, LEWISTON
	M Employment LIVERMORE FALLS MINOT
	Social needs Lewiston, Auburn
5.	Do you currently use local businesses in the community?
	☐ Yes ☑ No
	If yes, would you continue to use them if the Post Office is discontinued? ———————————————————————————————————
Van	ne: WALTER R. WEBB
Add	ress/ PO Box 43 - 55 Broadway Circle 6, Polano, 1000
Геlе	phone: 207-998-5343
Date	MAY 6, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



ANN CHANDLER
PO BOX 88
EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern that postal employees at the East Poland Post Office are rude. Employee courtesy is always a
concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone
our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the
postmaster by the manager, post office operations.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations

151 FOREST AVE



Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			\boxtimes	
b.	Mailing Letters		\boxtimes		
c.	Mailing Parcels		\boxtimes		
d.	Pick up Post Office box mail	Ø			
e.	Pick up general delivery mail		<u></u>		×
f.	Buying money orders				M
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				\boxtimes
h.	Sending Express Mail				丛
i.	Buying stamp-collecting material				K
Oth	er Postal Services				
a.	Entering permit mailings	YES	⊠ ио		
b.	Resetting/using postage meter	YES	🛛 ио		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	⊠ NO		
b.	Using for school bus stop	YES	⊠ №		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ ио		
	If yes, please explain:				
d.	Using public bulletin board	YES	——— ⊠ no		
e.	Other	YES	·─ Xi NO		
	If yes, please explain:		٠ ک		
Doy	rou pass another Post Office during business hours while traveling to or from wo			ersonal ne	eds?
		YES	М МО		
	If yes, please explain:				
					

UNITED STATES POSTAL SERVICE.

3. receive	have carrier delivery, e Post Office box ser t service?	there will be no change to your delivery vice or general delivery service, comple	service — proceed to question 4 te this section. How will the propo	If you currently osed service compare to
		Just as Good	No Opinion	☐ Worse
<u>lf y</u>	yes, please explain:			rible now.
	(su	Comments at the	bollom of the p	aco.)
	which of the followin	g do you leave your community? (Chec	k all that apply.) Where do you go	to obtain these
\boxtimes	Shopping	auburn		
X	Personal needs	auhurn on Br	ay	
Ø	Banking	Cluburn of	nay	
	Employment	retired	•	
×	Social needs	New Glowest	es or auburi	in the
	Yes 1	al businesses in the community? \bigvee \wp lo lo e to use them if the Post Office is disco lo		the state of the s
lame:	ANN CH	IANDLER		100
.ddress:	PO BOX	88 E. Poland	ME04230	
elephone:	(207)	198-3677		has
Date:	May 12	2011		
lease add omplete thi	any additional comm is questionnaire.	ents on a separate piece of paper and	attach it to this form. Thank you fo	or taking the time to
Posta	l service	Bince Jeannie	Biolen rete	red has been
awf	ul! The	P.O. is felthy.	Christian Ta	Ik radio
pla	rys cons	Tantly, which is	s offensive.	The postal co
fre	quently	Tautly, which is sleeps on the je d makes error ip during his	ob He Mum	bles when he
Tal	KS, an	a marces servou	lund hour S	o I don't ha
mi	1 PICK · C	ip awing is	To Se	le liem.



SUZANNE FOSTER

PO BOX EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be
available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not
require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer
convenience.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations

151 FOREST AVE



Postal Service Customer Questionnaire

	Pos	tal Services	Daily	Weekly	Monthly	Never	
	a.	Buying Stamps	X				
	b.	Mailing Letters	X				
	ç.	Mailing Parcels		X			
	d.	Pick up Post Office box mail	' ÞÍ				
	e.	Pick up general delivery mail	Ϋ́ Μ	□ *.	Ģ		
	f.	Buying money orders	ĺ□		X		
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			M		
	h.	Sending Express Mail		· 🔲	过		
	i.	Buying stamp-collecting material				T	
	Oth	er Postal Services					
	a.	Entering permit mailings	YES	☐ NO			
	b.	Resetting/using postage meter	YES	☐ NO			, 1
	Nor	postal Services				التمك	JEN C
	a.	Picking up government forms (such as tax forms)	YES	Д ио (Town	pro.	
	b.	Using for school bus stop	☐ YES	™ NO			
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	Д ио			
		If yes, please explain:		•			
	d.	Using public bulletin board	YES	□ мо			
	e.	Other	YES	☐ NO	1 _A	1	
		If yes, please explain:	prot	ne fe	holu	stn	as
2.	Do	you pass another Post Office during business hours while traveling to or from v	work, or shopp	oing, or for	personal n	eeds?	
			YES	₩ NO			
		If yes, please explain:					



complete this questionnaire.

3.	If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?
	Better Just as Good No Opinion Worse If yes, please explain: I had my look for over 30 yell No Action Pastyfer y touty way
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping -
	Personal needs
	Banking
	∑Î Employment
	Social needs
5.	Do you currently use local businesses in the community? Yes No No No Yes would you continue to use them if the Post Office is discontinued? No
Nam	ne: Siganno Lotar
Addı	ress: 39 Dunn RI PS BOX 32 Goot Polary me
Tele	phone: 998-265-3
Date	× ,5/1///
Plea	se add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to



JILL STEINMAN **PO BOX 87** EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations 151 FOREST AVE



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters		<u>u</u>		
c.	Mailing Parcels				
d.	Pick up Post Office box mail	□			
e.	Pick up general delivery mail	N/	*		
f.	Buying money orders				U/
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				1
h.	Sending Express Mail				Y
i.	Buying stamp-collecting material				W/
Oth	er Postal Services				
a.	Entering permit mailings	YES	[☑ NO		
b.	Resetting/using postage meter	YES	NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	可 NO		
b.	Using for school bus stop	YES	NO NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	□ No		
	If yes, please explain:				
d.	Using public bulletin board	YES	₩o		
e.	Other	YES	□ NO		
	If yes, please explain:		_		
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shoor	oing, or for	personal ne	eds?
		YES	NO		
	If yes, please explain:				



3.		ere will be no change to your deliver e or general delivery service, complete		
	Better	Just as Good	No Opinion	☐ Worse
	If yes, please explain:			
4.	For which of the following do services?	you leave your community? (Chec	k all that apply.) Where do you go	to obtain these
	Shopping		•	
	Personal needs			
	Banking			
	Employment			
	Social needs			
5.	Yes No If yes, would you continue to Yes No	usinesses in the community? use them if the Post Office is disco		
Ivaii	<u> </u>	Jill Steinm	36 East Record Roc	<u>.d</u>
Addr	ress:	POBy 87	East Poland	
Tele	phone:			
Date	:	5-3-11		
com	plete this questionnaire.	s on a separate piece of paper and		
	T would en	mjoy carrier delic	very only if J	can have
1	mail delivered	D my Front y	ard and not at	The end
	of my road sia	ce d'maintain a	business and	have checks
١	mailed to my	ajoy currier delice De my Front you ce I maintain a aldress through	out the month.	



STANLEY TANNER
PO BOX 62
EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal
Service is required to provide each community with regular and effective service, using the most cost efficient means possible.
The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective
manner. As far as window hours, attempts are made to stagger the scheduled lunch breaks so as to have a neighboring office
open while another is closed.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton Manager, Post Office Operations

151 FOREST AVE

Docket: 1361816 - 04230 Item Nbr: 22 Page Nbr:

2.



Postal Service Customer Questionnaire

Pos	etal Services	Daily	Weekly	Monthly	Neve
а.	Buying Stamps			V	
b.	Mailing Letters	!			
c.	Mailing Parcels		Ø		
d.	Pick up Post Office box mail	V			
e.	Pick up general delivery mail		١.		
f.	Buying money orders				<u>v</u>
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail			V	
i.	Buying stamp-collecting material				V
Oth	er Postal Services				
a.	Entering permit mailings	YES	✓ NO		
b.	Resetting/using postage meter	YES	☑ NO		
Not	postal Services				
a.	Picking up government forms (such as tax forms)	YES	☑ NO		
b.	Using for school bus stop	☐ YES	☑ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain:				
٨	Using public bulletin board	IVI YES			
d.	Osing public bulletin board	YES	∐ мо		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shoot	oing, or for i	personal ne	eds?
			V NO		
	If yes, please explain:				
	·				



	☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse
If yes	s, please explain: More delay in getting mail.
	
For wh	hich of the following do you leave your community? (Check all that apply.) Where do you go to obtain these es?
Į	Shopping Auburn
Ø	Personal needs Aubun
V	Banking Aubusn
_	Employment Green
П	Social needs
	·
Do you	u currently use local businesses in the community?
	Yes No
If yes,	would you continue to use them if the Post Office is discontinued?
	Yes No
e:	Stanley lanner
	P.O. Box 62 East Poland, Maine 04230-0062
ess:	F.O. DOX DR EDDI (VIRTO) TIGING (7820 000
ress:	207.998.5654

ADDITIONAL COMMENTS

When I have had occasion to go to the Poland post office I have seen that the counter hours are very restricted, and not at very convenient times. I do not think it should be necessary to schedule my visits for postage or other mailings to meet such a narrow time frame.



TRUDY JACQMIS
PO BOX 47
EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thomton Manager, Post Office Operations 151 FOREST AVE



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			\mathbf{Z}_{1}	
b.	Mailing Letters		abla		
C.	Mailing Parcels	Ţ			
d.	Pick up Post Office box mail		\square		\Box
e.	Pick up general delivery mail Buying money orders	, <u>/</u>	四、		
f.	Buying money orders				Ø
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Z	
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YE\$	☐ NO		
b.	Resetting/using postage meter	YES	☐ NO		
No	npostal Services		/		
a.	Picking up government forms (such as tax forms)	YE\$	NO		
b.	Using for school bus stop	☐ YES	M No		
C.	Assisting senior citizens, persons with disabilities, etc.	T YES	МО		
	If yes, please explain:				
d.	Using public bulletin board	YE\$	NQ NQ		
e.	Other	☐ YES	NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shops	aina, or for r	ersonal ne	eds?
	, == F=== =	YES		- Stooliai IIC	
	If yes, please explain:	w. T	(A		4 1
	п усэ, рісаэс ехріаіп.	THEATT	AL AVE	the def	undong
			ull way	<u>, - 40 ,</u>	



3.	receive Post Office box service or general delivery service, compoured service?		
	☐ Better ☐ Just as Good	No Opinion	Worse
	If yes, please explain: I haven't looked in	to delivery because I	
	I I was retired it would be	worderful.	J
4.	For which of the following do you leave your community? (Ch services?	eck all that apply.) Where do you go	to obtain these
	Shopping .		
	Personal needs		
	Banking		
	Employment		
	Social needs		
5.	Do you currently use local businesses in the community? Yes No Some		
	If yes, would you continue to use them if the Post Office is dis	continued? New I get my mail	
Nam	e: Tandy Gargnis		
Addı	ress: P.O · Box 47		
Tele	phone: 689-42 4 9		
Date	5/9/1,		·



ARTHUR & NORMA PLOAF PO BOX 93 EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be
available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not
require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer
convenience.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thomton Manager, Post Office Operations

151 FOREST AVE



Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never	
a,	Buying Stamps			1		
b.	Mailing Letters		Z			
C.	Mailing Parcels				<u> </u>	-
d.	Pick up Post Office box mail	ZZ.			Ţ	
e.	Pick up general delivery mail					
f.	Buying money orders				B	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			*		nce is
h.	Sending Express Mail					1 1
ī.	Buying stamp-collecting material				M	
Oth	er Postal Services	,				
a.	Entering permit mailings	☐ YES	Д ио			
b.	Resetting/using postage meter	YES	ОИ 🖳			
Non	postal Services					
a.	Picking up government forms (such as tax forms)	YES	∐ NO			
b.	Using for school bus stop	☐ YES	Фио			
C.	Assisting senior citizens, persons with disabilities, etc.	☐ YES	NO IT			
	if yes, please explain:					
d.	Using public bulletin board	YES	☐ NO			
e.	Other	☐ YES	NO 🖳			
	If yes, please explain:					
Do y	ou pass another Post Office during business hours while traveling to or from we	ork, or shop	ping, or for	personal ne	æds?	
		YES	☐ NO			
	If yes, please explain:	son	etime	م الي	<u>) e</u> (ne
					48 4 -	- U



current:	service?	Just as Good	No Opinion	☐ Worse
If ye	es, please explain:			
			·	
4. For w		you leave your community? (Chec	c all that apply.) Where do you g	o to obtain these
7	Shopping Qu	LUTO		
<u></u>	Personal needs	rail order for	molicine	
VZ/	Banking aud	um		
	Employment	etimed		
	Social needs	•		
ame:	thur ay	Jorma Ploop		9
ddress: H Sast F elephone:	O. 1949. Poland, 207-99	3 home Me 04230 78-3660	To Shyne &	ano_
) ate: 5	-3-201	1		
omplete this	guestionnaire	s on a separate piece of paper and		
	ome peo	ple dont de	me,	
Q.	akes alo	It of time	to change	addiesse,



NANCY FRASER 23 LANE RD POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken

In response to your letter:

You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a
slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which
are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thomton Manager, Post Office Operations 151 FOREST AVE



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			M	
b.	Mailing Letters		X		
c.	Mailing Parcels				
d.	Pick up Post Office box mail	×			
e.	Pick up general delivery mail		. 6.		K
f.	Buying money orders			X	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			M	
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				
Oth	ner Postal Services				
a.	Entering permit mailings	YES	X NO		
b.	Resetting/using postage meter	YES	MO NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	X YES	☐ NO		
b.	Using for school bus stop	YES	Ø NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	X NO		
e.	Other	YES	□ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	oing, or for	personal ne	eds?
20	Jour Page and and Control and Market State and Annie and Control and Annie and Control and Annie	YES	-	por boriar ric	
	If yes, please explain:				



3.	receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?
	☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse
4.	If yes, please explain: It is NOT SAFE to heave money in a mailbook and waiting Around for the (prince) is not my idea of Safething to do by efficient. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping Auburn +
	Personal needs Varies
	Banking Low i Ston
	Employment
	Social needs VAY 125
5.	Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No
Nam	ie: HANCY FRASA
Addı	ress: 23 LAND POLAND
Tele	phone: 207-998-4381
Date	: 5 3 11
Plea com	se add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to plete this questionnaire.



CARL E DUCHETTE PO BOX 15 EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

In response to your letter:

 You expressed a concern about a change in address. Customers who retain Po Box service would continue to use their same mailing address and box number when moved to the Poland Post Office. Customers who elect to receive roadside delivery will be assigned a 911 address. The new street address will need to use the Poland name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely.

James Thornton

Manager, Post Office Operations 151 FOREST AVE



Postal Service Customer Questionnaire

Pos	etal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		X		
b.	Mailing Letters	X			
C.	Mailing Parcels				
d.	Pick up Post Office box mail	X			
e.	Pick up general delivery mail		□ .		X
f.	Buying money orders				\boxtimes
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	X			
h.	Sending Express Mail	Ø			
i.	Buying stamp-collecting material			×	
Oth	er Postal Services				
a.	Entering permit mailings	☐ YES	⊠ NO		
b.	Resetting/using postage meter	YES	X NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	X YES	☐ NO		
b.	Using for school bus stop	☐ YES	🖄 ио		
C.	Assisting senior citizens, persons with disabilities, etc.	X YES	☐ NO		
	fixes, please explain: Pick up mail for disastal Paront				
d.	Using public bulletin board	☐ YES	₩ ио		
e.	Other	YES	☐ NO		
	If yes, please explain:			,	
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	oing, or for	personal ne	eds?
		☐ YES	M NO		
	If yes, please explain:				



3.	If you hav receive P current se	re carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently ost Office box service or general delivery service, complete this section. How will the proposed service compare to ervice?
		☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse
	If yes	, please explain: I own an invance agony. Cluby this
	Po	st office will event great haddehps
4.	For wh	ich of the following do you leave your community? (Check all that appty.) Where do you go to obtain these
	Ø	Shopping
	M	Personal needs
	X	Banking
		Employment
		Social needs
5.	Do you	currently use local businesses in the community? Yes No
	If yes,	would you continue to use them if the Post Office is discontinued?
		X Yes ☐ No
<u>Nar</u>	me: 4	Duckette Insurance Asoncy
Add	iress:	PO Box 15, E Poland ME 04230
Tele	ephone:	207 888 2523
<u>Dat</u>	e:	5-3-2011

Duchette Insurance Agency, Inc.

22 East Record Road • PO Box 15 • East Poland, ME 04230-0015

Tel. 207-998-2523 Fax 207-998-5499

Toll Free: 800-639-9597

May 3, 2011

James Thornton Manager post Office Operations 151 Forest Avenue Portland, Maine 04101-9900

Dear Mr. Thornton,

I am writing to express my extreme disappointment with suggesting that the E. Poland Post Office be closed. I have lived here for 52 years, the E. Poland address is very important to me for personal and business purposes. My insurance agency is registered with more than one hundred insurance and financial service entities. All of my advertising requires compliance approval from every entity that I mention; the E. Poland address is in all advertising. I have hundreds of clients, who contact me through the E. Poland address. The clients are not data based so informing them of a change of address would require weeks of research and mailings.

A large part of my business is the sale of securities. On more than one occasion, I have attempted to use the Minot post office. The hours may be posted as open until 4 PM; I can tell you for a fact that the hours are not honored, I have been there more than once at five or ten minutes of four and found the window closed. When a sale is placed with a securities agent, we are required to place the order in the mail stream as soon as possible. Several times a week I mail express envelopes; the service at E. Poland is available right up until the last minute, the service is absolutely reliable and available until 5 PM. I have been mailing security mail for over ten years and have not had a single service issue. Having to use the Minot Post office, with its abbreviated work day will be an extreme inconvenience. Please keep the East Poland office open.

My non-business reason for wanting this office to remain open is the loss of the East Poland address, this is perhaps a non-issue to someone who does not live here; however it mean a lot to those who do. The East Poland address defines our area of the town. We are proud to have this address and do not want to lose it.

Sincerely,

Carl E. Duchette

Carl E. Duchette is a Registered Representative Offering Securities Through United Planners Financial Services of America Member FINRA/SIPC

Duchette Insurance Agency, Inc. and United Planners are not Affiliated.



RAYMOND WATERHOUSE 795 EMPIRE RD POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a
 slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which
 are locked and does not accept keys for this purpose.
- You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the
 carrier, Most transactions do not require meeting the carrier at the mailbox, Stamps by Mail and Money Order Application forms
 are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton Manager, Post Office Operations 151 FOREST AVE



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			豆	
b.	Mailing Letters	V			
C.	Mailing Parcels			V	
d.	Pick up Post Office box mail				\Box
e.	Pick up general delivery mail		f-		
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail			团	
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	☑ NO		
b.	Resetting/using postage meter	YES	☑ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☑ NO		
b.	Using for school bus stop	YES	M NO	-	
c.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
•	If yes, please explain:				
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	ersonal ne	eds?
		YES	NO		
	If yes, please explain:			_	_



	—		—	_
	Better	Just as Good	No Opinion	Worse
If ye	es, płease explain:	<u> </u>		
For v	vhich of the following do	o you leave your community? (Chec	k all that apply.) Where do you go to	o obtain these
		,	- M 1 = 1/	
1	Shopping A	LEWISTON LEWISTON	+ Machanic Fall	
Ø	Personal needs	above		
7	Banking	above		
اکا	/ 		_	
	Employment	Retired		
П	Social needs			
<u>, </u>				-
Do w	ou currently use lecelth	usinesses in the community?	,	
DU 11	ou currently use locard	usinesses in the community?		, .
•				
	Yes No	,		
	b	o use them if the Post Office is disco	ontinued?	
	b	o use them if the Post Office is disco	ontinued?	
	s, would you continue to	o use them if the Post Office is disco	ontinued?	
If yes	s, would you continue to		ontinued?	
If yes	yes No	Waterfouse	·	
	yes No	Waterfouse	·	
If yes	Yes No Naymond	Waterforse ure Rd. Poland	·	
If yes	Yes No Naymond	Waterfouse	·	
If yes	Yes No Naymond	Waterforse ure Rd. Poland	·	· ·

Problems with Ruel lancer. 1. Mail boyes at worked are for from secure: Thet of monie left in had before are exhibit to love. 2 Strading at a such loss to get source may be of it warmer directed but a there is no time set for the conin to sive it is not convient when the tray is -20°. 3. The postal server is allowing weteren to show to have a rest log in Competition with the local Out Office. Example: In this area customer have before within 50 of the Post Office , Just a note ...



LINDA YOUNG-CORMIER PO BOX 8 EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

in response to your letter:

You expressed a concern about those customers with disabilities or elderly who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations

151 FOREST AVE



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters	X			
c.	Mailing Parcels				X
d.	Pick up Post Office box mail	X			
e.	Pick up general delivery mail	烒	<u> </u>		
f.	Buying money orders				Ø
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	\mathbf{x}			
h.	Sending Express Mail			区	
i.	Buying stamp-collecting material				Ń
Oth	er Postal Services				
a.	Entering permit mailings	YES	Д 100		
b.	Resetting/using postage meter	YES	₩ NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	X YES	☐ NO		
b.	Using for school bus stop	YES	₹NO		
C.	Assisting senior citizens, persons with disabilities, etc.	X YES	☐ NO		
•	If yes, please explain: out due to illness. Us daughters + veigh but	Connie	4	not a	<u>2</u>
	out due to illness. Us dayin ters + veigh las	price w	mail		
d.	Using public bulletin board	YES	NO X		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	ing, or for p	e rs onal ne	eeds?
		YES	⋈ NO		
	If yes, please explain:		<u> </u>		



3.		ost Office box service o		ery service — proceed to question 4. Nete this section. How will the propose	
		Better	Just as Good	No Opinion	⊠ Worse
		please explain:		Pls. do not replace	etire life.
4.	For wh		ou leave your community? (Che	eck all that apply.) Where do you go	to obtain these
	∇	Shopping - A	wburn :		
	Ø	Personal needs - /	tthome		
		Banking - A	aburn		
		Employment A	A		
		Social needs N	Α		
5.	-	Yes 📝 No	inesses in the community? se them if the Post Office is disc		
Nam	ie:	de Young	Cornin day	hter Connie Y	oung her
Addr	ress:	1 Box 8 79	147 Empire R		
Tele	phone:	998-4965			
Date	: 15	4/11			



PATRICIA L DUFAULT PO BOX 83 EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

In response to your letter:

 You expressed a concern about the mailboxes being damaged by snowplows. Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, honzontal pipe is one method often used to avoid damage by snowplows.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton Manager, Post Office Operations 151 FOREST AVE



Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters		V		
C.	Mailing Parcels			Ø	
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail	Ø	<i>.</i> .		
f.	Buying money orders				U
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Otl	ner Postal Services				
a.	Entering permit mailings	YES	⋈ NO		
b.	Resetting/using postage meter	YES	ℤ Í NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	☐ YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	MO		
•	If yes, please explain:				
d.	Using public bulletin board	YES	□ №		
e.	Other	YES	₩ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	oing, or for p	ersonal ne	eds?
		☐ YES	☑ NO		
	If yes, please explain:			 :	



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently 3. receive Post Office box service or general delivery service, complete this section. How will the proposed service comparcurrent service?	re to
☐ Better ☐ Just as Good ∧ ☐ No Opinion ☐ Worse	
If yes, please explain: I'm tired of the Torum Alore wing me mailba	X
for a Target	
For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?	
Shopping Auburn Offerd	
Personal needs Auburn Lewista	
Banking Weakame Falls	
Employment Lewiston	
Social needs	
5. Do you currently use local businesses in the community? Yes No	
If yes, would you continue to use them if the Post Office is discontinued?	
Yes No	
Name: Patricia L Wulaul	
Address: PO Bay 83 East Paland Maine 0423	I
Telephone: 207 998 4843	
Date: 5-6-11	



PAT MARTIN PO BOX 137 EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thomton Manager, Post Office Operations 151 FOREST AVE

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2.



Postal Service Customer Questionnaire

D	And Commission	Delle.	Markh.	15a-4b4.	Marram
	tal Services	Daily —	Weekly	Monthly	Never
a.	Buying Stamps	Ш		\boxtimes	لسا
b.	Mailing Letters	区			
C.	Mailing Parcels		X		
d.	Pick up Post Office box mail	Ø			\Box
e.	Pick up general delivery mail		☒,,		
f.	Buying money orders				\boxtimes
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		区		
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				X
Oth	er Postal Services				
a.	Entering permit mailings	YES	M NO		
b.	Resetting/using postage meter	YES	≯ NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YE\$	⊠ NO		
b.	Using for school bus stop	YES	X NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	₩ мо		
,	If yes, please explain:				
d.	Using public bulletin board	YES	⊠ NO		
e.	Other	☐ YES	∏ ио		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shoor	oing, or for	personal ne	eeds?
		YES	K NO		
	If yes, please explain:				



3.	ryou have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?
	☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse
	If yes, please explain: and not be within washing
	do go intown (do not want a waill of !
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping Ouburn/Walmort
	Personal needs Oulvern
	Banking Quberry
	Employment auburn Turnpike to sleasborough
	Social needs
5.	Do you currently use local businesses in the community?
٥.	✓ Yes No
	If yes, would you continue to use them if the Post Office is discontinued?
	✓ Yes ☐ No
Nam	· Pot mortin
Addr	ess: DUBO4137 E. Polard Me 04230
Telep	phone: 998-4815
3 -4-	- Eliz lu
<u>Date</u>	
	se add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to plete this questionnaire.
T.	his post office has been port of the
~	community for many years! It is very
æ	sovenient to do business there and would
Q	e a slame to see it go.



STEPHEN BERRY & HELENE BEAUCHESNE 164 HACKETT MILLS RD POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations 151 FOREST AVE PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

Postal Services			Weekly	Monthly	Never
a.	Buying Stamps			7	X
b.	Mailing Letters				
c.	Mailing Parcels			. 🗆	X
d.	Pick up Post Office box mail				X
е.	Pick up general delivery mail		, ·		
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				K
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				X
Oth	er Postal Services				
a.	Entering permit mailings	YES	M NO		
b.	Resetting/using postage meter	YES	MO MO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	M NO		
b.	Using for school bus stop	YES	₹ Ĵ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	MO IX		
•	If yes, please explain:				
d.	Using public bulletin board	☐ YES	⊠ NO		
e.	Other	YES	⋈ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shop	oing, or for	personal ne	eds?
		X YES	Пио		
	If yes, please explain:	MiNO	+ Po	ST OF	Free



	☐ Better	Just as Good	Mo Opinion	☐ Worse
If ye	s, please explain:			
_				
For w		you leave your community? (Chec	k all that apply.) Where do you go	to obtain these
M	Shopping			
Ø	Personal needs			
K	Banking			
	Employment			
	Social needs			
If yes,	Yes ☐ No would you continue to Y Yes ☐ No	usinesses in the community? o use them if the Post Office is disconsisted by the second of the level of the		2
57		H Will DI	Poland, Me 0	4274
<i>5</i> 7 s: /	64 Hroke	ell Mills Rac		
	64 Hrok 513-2809			



MARY TORREY 484 EMPIRE RD POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton Manager, Post Office Operations

151 FOREST AVE

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2.



Postal Service Customer Questionnaire

Pos	etal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				□ reve
b.	Mailing Letters				y
C.	Mailing Parcels				<u>i-1</u>
d.	Pick up Post Office box mail				<u>v</u>
e.	Pick up general delivery mail		□ *		V
f.	Buying money orders				v
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				<u> </u>
h.	Sending Express Mail				
i.	Buying stamp-collecting material				P
Oth	er Postal Services				
a.	Entering permit mailings	YES	₽ NO		
b.	Resetting/using postage meter	YES	NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	✓ NO		
b.	Using for school bus stop	YES	₩ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	V NO		
	If yes, please explain:			_	
d.	Using public bulletin board	YES	[] NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shoor	oing, or for	personal ne	eeds?
	,	<u></u> ✓ YES	☐ NO	,	
	If yes, please explain:				

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3.		ost Office box service	re will be no change to your delive or general delivery service, compl			
		Better	Just as Good	Ø	No Opinion	☐ Worse
	If yes	s, please explain:				
	-					
4.	For wh		you leave your community? (Che	ck all that appl	y.) Where do you go	o to obtain these
	X	Shopping				
		Personal needs				
	Ø	Banking				
		Employment				
		Social needs				
5.	Do you	currently use local b	usinesses in the community?			
		☐ Yes ☑ No				
	If yes,		use them if the Post Office is disc	ontinued?		
		Yes No				
Nam	ne:	mary o	Orrein			
Addı	ress:	484°Ex	spire Rd.			
Tele	phone:	207-99	8-4562			
Date	: <u> </u>	-/14/11		_		
Dla-	aa add	/ additional assesses		attach it to it:	a farm. The alvers f	
com	se add an plete this d	y additional comment questionnaire.	s on a separate piece of paper and	attach it to thi	s form. I nank you to	or taking the time to



STUART & PENNY PRICE

PO BOX 76 EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton Manager, Post Office Operations 151 FOREST AVE



Postal Service Customer Questionnaire

Pos	etal Services	Daily	Weekly	Monthly	Never			
a.	Buying Stamps once a twice a year							
b.	Mailing Letters			M				
C.	Mailing Parcels once a twice a year							
d.	Pick up Post Office box mail	M			\Box			
e.	Pick up general delivery mail		□ *		M			
f.	Buying money orders				X			
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation							
h.	Sending Express Mail							
i.	Buying stamp-collecting material							
Oth	er Postal Services							
a.	Entering permit mailings	YES	X NO					
b.	Resetting/using postage meter	YES	MO M					
Noi	npostal Services							
a.	Picking up government forms (such as tax forms)	YES	⊠ ио					
b.	Using for school bus stop	YES	NO IT					
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO 🔯					
	If yes, please explain:							
d.	Using public bulletin board	∑ YES						
e.	Other	YES	☐ NO					
	If yes, please explain:							
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for	personal ne	eds?			
		. YES	M NO					
	If yes, please explain:	·-		· A				
	the ore in Poland.	fre a	م دلامع	an Itha	<u> </u>			
	the one in Poland.							



	Better	Just as Good	No Opinion	Worse
<u>If y</u>	yes, please explain:			<u> </u>
_				
For	which of the following dovices?	you leave your community? (Chec	k all that apply.) Where do you	go to obtain these
\bowtie	Shopping L	witn Julum,	Portland	
	_	anburn		
X	Banking	andurn but gru	marily online	<u> </u>
	Employment N	1A - both retu	. "	
	Social needs	ngine Those aubu		1.lo.
Doy	<u> </u>	sinesses in the community?		
16	Yes No	there if the Deat Office is disco	-#	
ır ye	s, would you continue to	use them if the Post Office is disco	ntinued?	
		0	_	
me: 🔇	5tuart	2 Kenny	Price	
dress:	Po Box	76		_
lephone:	998-21	٣٦		
•	may 16	, 2011		-
te:	1110 ~ 10	, , (,), (



05/24/2011

MARJORIE GILBERT PO BOX 31 EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the
carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms
are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the riext delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton Manager, Post Office Operations 151 FOREST AVE

2.



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			V	
b.	Mailing Letters		\Box		
c.	Mailing Parcels		₫		
d.	Pick up Post Office box mail	区			
e.	Pick up general delivery mail	□			
f.	Buying money orders			A.	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Ø	
h.	Sending Express Mail				
i,	Buying stamp-collecting material			V	
Oth	er Postal Services				
a.	Entering permit mailings	YES	☑ NO		
b.	Resetting/using postage meter	YES	☑ NO		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	T YES	[√ NO		
b.	Using for school bus stop	YE\$	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	∏ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	□ NO		
e.	Other	YES	M NO		
	If yes, please explain:				
Doy	you pass another Post Office during business hours while traveling to or from w	ork, or/shopp	oing, or for r	personal ne	eds?
		YES	□ NO		
	If yes, please explain:	SELP		Lmy	M



	☐ Better		☐ Just as G	ood	☐ No	Opinion	Worse	
	if yes, please expl	ain:			<u> </u>			
						٥		_
	or which of the follervices?	owing do you le	ave your comm	nunity? (Check	all that apply.) \	Where do you go	to obtain these	
	Shopping							
[Personal	needs						
Ţ	Banking							
Ţ	Employme	ent						
Į.	Social nee	eds						-
	·							
5. D	o you currently us		ses in the comm	unity?				
14	∑ Yes Yes, would you α		om if the Bost (Office is discor	atinued?			
"	yes, would you α √ Yes Γ	~;	entii die Post	Office is discor		·		•
lame:	m	mount	2 G	com	r			
ddress:		90	B0x	31 ,	EAST	60 mg	ND, ME	<u>04</u> 7
elephon	ne:	432-	80 <u>25</u>			•		



05/24/2011

NANCY HARRIS 113 HARRIS HILL RD POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerety,

James Thornton

Manager, Post Office Operations

151 FOREST AVE

2.



Postal Service Customer Questionnaire

Pos	etal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters		$\overline{\mathbf{X}}$		
C.	Mailing Parcets				[34]
d.	Pick up Post Office box mail				⊠
e.	Pick up general delivery mail				<u></u> □
f,	Buying money orders				*
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				M
i.	Buying stamp-collecting material				□ yeseυ □ M
Oth	er Postal Services				
a.	Entering permit mailings	☐ YES	MO		
b.	Resetting/using postage meter	☐ YES	₩ NO		
No	postal Services				
a.	Picking up government forms (such as tax forms)	YES	⋈ NO		
b.	Using for school bus stop	. TYES	М №		
C.	Assisting senior citizens, persons with disabilities, etc.	☐ YES	🖾 ио		
*	If yes, please explain:				
ď.	Using public bulletin board	YES	No		
e.	Other	YES	□ ио		
	If yes, please explain:				
De	you pass another Post Office during business hours while traveling to or from w	ork or shope	ning or for	nersonal n	eeds?
Du	you pass another 1 ost Office during business flours write traveling to of florif w	OIK, OF SHOP	NO	personarii	00001
	Muse alegae ambie	□ 123	i4		
	If yes, please explain:				



	e Post Office box service it service?	or general delivery service, comp	plete this section. How will the prop	osed service compare to
	Better	Just as Good	No Opinion	Worse
<u>lf</u>	yes, please explain:			
_				-
	which of the following do vices?	you leave your community? (Che	eck all that apply.) Where do you g	o to obtain these
0	Shopping			
<u>v</u>	Personal needs			
1	Banking			
	Employment			
	Social needs		-	
	Yes No	sinesses in the community? use them if the Post Office is disc	continued?	•
Name: 🔨	JANCY HAR	215		
Address:		Hourd, Po	EM GNA	
	100	*		
Telephone:	(807) 99	8-4603		



05/24/2011

BRENDA L BRINDLEY 929 EMPIRE RD POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton Manager, Post Office Operations

151 FOREST AVE

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Postal Service Customer Questionnaire

_	A Paris Property of the Control of t				(
Pos	tal Services	Daily 	Weekly	Monthly	Wev
a.	Buying Stamps	Ш	لـا		H
b.	Mailing Letters				中
C.	Mailing Parcels				巾
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail		Π,		口
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				口
h,	Sending Express Mail				
i.	Buying stamp-collecting material				Þ
Oth	er Postal Services		_		
a.	Entering permit mailings	YES	I NO		
b,	Resetting/using postage meter	YES	M NO		
Noл	postal Services				
a.	Picking up government forms (such as tax forms)	YES	MO NO		
b.	Using for school bus stop	∏ YES	☐ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO K		
	If yes, please explaiπ:				
d.	Using public bulletin board	YES	NO		
e.	Other	YES	NO		
	If yes, please explain:				
Do y	ou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for	personal n	eeds?
		YES	☐ NO		
	If yes, please explain:				

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		☐ Better	Just as Good	No Opinion	Worse
	If yes	s, please explain:			
					
	For wh		you leave your community? (Che	ck all that apply.) Where do you go	to obtain these
	IJ	Shopping /]	ALSO SHOP LOC	ALLY	
		Personal needs			
	W	Banking			
	¥	Employment			<u>-</u>
		Social needs	TUSE LOCALS	VOS - LIBRARY E	TC.
	Do you		usinesses in the community?		
		Yes 🗍 No			
	If yes,	_	use them if the Post Office is disc	ontinued?	
		Yes No		•	
		DACHAA 1	BRINDLEY		
ame	e:	DRENDA L	BRINDLE		
	es <u>s:</u>	929 EMP	PIRE ROAD PO	KAND	
ddre					
	hone:	998-276	9		



05/24/2011

ROBERT J & LUCE B RIVARD PO BOX 60 EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton Manager, Post Office Operations 151 FOREST AVE

Docket: 1361816 - 04230 Item Nbr: 22 Page Nbr:

2.



RE: East Poland P.D. (SAD to see it go - it's been here for many years)

Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	$^{\prime}\square$
b.	Mailing Letters			aspeed	Ţ
C.	Mailing Parcels			as peed	63 []
d.	Pick up Post Office box mail		X		\Box
e.	Pick up general delivery mail		X		
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			as Decae	d
h.	Sending Express Mail			Cop dod	
i.	Buying stamp-collecting material				X
Oth	ner Postal Services				, ,
a.	Entering permit mailings	YES	X NO		
b.	Resetting/using postage meter	YES	M NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	M NO		
b.	Using for school bus stop	YE\$	X NO		
C.	Assisting senior citizens, persons with disabilities, etc.	T YES	М М		
,	If yes, please explain:				
d.	Using public bulletin board	YES	Ж №		
e.	Other	YES	М Й		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shops	oing, or for	personal ne	eds?
			X NO		
	If yes, please explain:				



		ervice?	Just as Good	emplete this section. How will the p	Worse	
	If yes.	, please explain:	Difficult to so	uy until the char	nge takes place	
4.	service		do you leave your community? (Check all that apply.) Where do yo	u go to obtain these	
	X	Shopping				
	X	Personal needs				
		Banking				
	X	Employment			 _	
	П	Social needs				
		Yes No	to use them if the Post Office is	discontinued?		
		¥	•			
Name:		Robert ?	J. + Luce B.	Rivard		
\ddres <u>s</u>	<u>:</u>	PO Box		er Hill Road-Pole	and) East Polar	930 930
Telepho	ne:	407-53°	7-4948			
Date:		5-22-1	<u> </u>			



06/01/2011

ROBERT R BEAULIEU PO BOX 84 EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton Manager, Post Office Operations

151 FOREST AVE

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2.



Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters		X		
c.	Mailing Parcels				X
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail	X	. 🔲		
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				X
Oth	er Postal Services				
a.	Entering permit mailings	YES	⋈ NO		
b.	Resetting/using postage meter	YES	NO 🔀		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	NO 💢		
b.	Using for school bus stop	YES	🔀 ио		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	X NO		
	If yes, please explain:				
d,	Using public bulletin board	YES	M NO		
e.	Other	YES	MO MO		
	If yes, please explain:				
Doy	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	personal ne	eds?
		X YES	_		
	If yes, please explain: MiNOTME, R+11	· · · · · · · · · · · · · · · · · · ·			



	Better	Just as Good	No Opinion	Worse
If yes	s, please explain:			
,				
For wh		you leave your community? (Ch	eck all that apply.) Where do you go	o to obtain these
X	Shopping			
X	Personal needs			
X	Banking			
X	Employment			
X	Social needs			
If yes,	Yes No would you continue to Yes No	sinesses in the community? $egin{array}{c} & & & & & & & & \\ & & & & & & & & \\ & & & & & & & \\ & & & & & & & \\ & & & & & & \\ & & & & & & \\ & & & & & & \\ & & & & & & \\ & & & & & & \\ & & & & & & \\ & & & & & \\ & & & & & \\ & & & & & \\ & & & & & \\ & & & & \\ & & & & \\ & & & & \\ & & & & \\ & & & & \\$		
If yes,	Yes No would you continue to Yes No	use them if the Post Office is dis		ME 0423



06/06/2011

ROBERT ALLEN
PO BOX 80
EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now
 displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety
 of other information. The administrative Post Office may have a public bulletin board which may be used to post the same
 information.
- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be
 available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not
 require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer
 convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at
 usps.com, or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thomton Manager, Post Office Operations

151 FOREST AVE



Postal Service Customer Questionnaire

	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps				
	b.	Mailing Letters		卤		
	c.	Mailing Parcels				
	d.	Pick up Post Office box mail				
	ę.	Pick up general delivery maii		□ •		
	f.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail				
	i.	Buying stamp-collecting material				
	Oth	er Postal Services				
	a.	Entering permit mailings	☐ YES	I NO		
	b.	Resetting/using postage meter	YES	MO		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	☐ YES	NO		
	b.	Using for school bus stop	YES	Ŭ NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	₩ NO		
	•	If yes, please explain:				
	d.	Using public bulletin board	YES	☐ NO		
	e.	Other	YES	☐ NO		
		If yes, please explain:		_		
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shoor	oing, or for	personal ne	eeds?
	_	, , , , , , , , , , , , , , , , , , , ,	YES	M NO		
		If yes, please explain:				



3.	If you ha receive f current s	Post Office box serv	there will be no change ice or general delivery	to your delivery se service, complete t	rvice — proceed to q his section. How will t	uestion 4. If you o	currently vice compare to
		Better	☐ Just as	Good	No Opinion	n [Worse
	If yes	s, please explain:	Using Pl	} + box	is mue	h more	<u>conve</u> nta
4.	For wi service		do you leave your com	nmunity? (Check al	I that apply.) Where d	o you go to obtai	n these
		Shopping	Auburn	/ Mech	anie Fall	s Por	Hand
	\square	Personal needs	Auburn				
		Banking			_		
		Employment					
		Social needs			_		
5.		Yes N	to use them if the Pos		ued?		
Nam	ne:	Robert	- Allten				
Addı	ress:	80 Fm	At Ave	- R.O	Box 80	3	Polana
Tele	phone:	207-9	98-4544				
Date	::	5/31/11			_		
Plea comp	se add an plete this	ny additional comme questionnaire.	ents on a separate piece	e of paper and atta	ch it to this form. Than	nk you for taking	the time to



06/06/2011

J BIDEN PO BOX 101 EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton

Manager, Post Office Operations

151 FOREST AVE

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2.



Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters				
c.	Mailing Parcels			1	
d.	Pick up Post Office box mail	V			
e.	Pick up general delivery mail		h.		V
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	☑ NO		
b.	Resetting/using postage meter	☐ YES	☑ NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	□ NO		
b.	Using for school bus stop	☐ YES	☐ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
•	If yes, please explain:				
d.	Using public bulletin board	YES			
e.	Other	YES	☐ NO		
	If yes, please explain:	<u> </u>			
Da :	You page another Boot Office during hypinges have while traveling to as from your		ing or for		ode?
טס יַ	you pass another Post Office during business hours while traveling to or from wo			jersonar ne	eus?
		YES	I NO		
	If yes, please explain:				
					



	Better	Just as Good	No Opinion	☐ Worse
If yes	s, please explain:			
	-		- .	
For what service		you leave your community? (Chec	k all that apply.) Where do you g	o to obtain these
A	Shopping	· · · · · · · · · · · · · · · · · · ·		· .
	Personal needs			
	Banking	·	·	
□	Employment		· · · · · · · · · · · · · · · · · · ·	
	Social needs			
5. Do voi	u currently use local b	usinesses in the community?		
, 00 you	Yes No	asinosos in ale community.		
If yes,	would you continue to	use them if the Post Office is disco	ntinued?	
:	Yes No			
ame: h	J. Biden			
ddress:	Bx 101	EAST POLAN	me 0/230	-0101
elephone:	201-998-2	<u> 1158</u>		
ate: 6	-2-//			
	ny additional comment questionnaire.	s on a separate piece of paper and	attach it to this form. Thank you f	or taking the time to



06/06/2011

DOUG AND GINI HAINES PHOTOGRAPHY 118 HACKETT MILLS RD POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton Manager, Post Office Operations

151 FOREST AVE

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2.



Postal Service Customer Questionnaire

9	tal Services	Daily	Weekly	Monthly	Neve
	Buying Stamps				X
	Mailing Letters				X
	Mailing Parcels				∇
	Pick up Post Office box mail				X
	Pick up general delivery mail		□ *		X
	Buying money orders				X
	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
	Sending Express Mail				X
	Buying stamp-collecting material				X
h	er Postal Services				
	Entering permit mailings	YES	X NO		
	Resetting/using postage meter	☐ YES	X NO		
16	postal Services		•		
	Picking up government forms (such as tax forms)	YES	X NO		
	Using for school bus stop	YES	IXI NO		
	Assisting senior citizens, persons with disabilities, etc.	YES	X NO		
	If yes, please explain:	 			
	Using public builetin board	YES	NO IX		
	Other	YES	М МО		
	If yes, please explain:				
,	you pass another Post Office during business hours while traveling to or from w	ork, or shops	oing, or for	personal ne	eeds?
•		X YES	☐ NO		
	If yes, please explain:	MINOT	DA W	Irree	ST

UNITED STATES POSTAL SERVICE.

3.		Post Office box ser			ery service — proceed to quest plete this section. How will the p		
		☐ Better	☐ Just a	s Good	No Opinion	Worse	
	If yes	s, please explain:					
4.	For w		g do you leave your co	mmunity? (Ch	eck all that apply.) Where do yo	ou go to obtain these	
	X	Shopping	LEWISTON/AL	1BURD			
	M	Personal need	s /1				
	X	Banking	11				
	\	Employment	SEIF EMP	loved /S	TOLON TOLAND	TRAVEL FOR WEDDIN	NES
	, IX	Social needs	<i>t</i> (, - ,		<u> </u>	
5.	If yes,	Would you continu	ie to use them if the Po	NG LĐứ ost Office is dis		£eA	
	ress:	18 HACKE	77 Mills TR		_ ′11	274	
Tele Date	e: 5/.	207 998 3 11	3 · 4645				



06/06/2011

LISA AND MARC BALLARD **PO BOX 24** EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

In response to your letter:

· You expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may apply to receive PO Box service from the administrative Post Office located or another location that is more convenient.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

James Thornton Manager, Post Office Operations

151 FOREST AVE PORTLAND, ME, 04101-9990

Docket: 1361816 - 04230 Item Nbr: 22 Page Nbr:

2.



Postal Service Customer Questionnaire

	· ·				
Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				Χ□
b.	Mailing Letters			\Box)	√ □
c.	Mailing Parcels				Z
d.	Pick up Post Office box mail	Ø			
e.	Pick up general delivery mail	Ø	6-		
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
h.	Sending Express Mail				M
i.	Buying stamp-collecting material				X
Oth	er Postal Services				•
a.	Entering permit mailings	YES	₩ №		
b.	Resetting/using postage meter	☐ YES	Mo		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	☐ YES	MO NO		
b.	Using for school bus stop	☐ YES	🛛 ио		
C.	Assisting senior citizens, persons with disabilities, etc.	☐ YES	M NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	M NO		
e.	Other	YES	🔯 ио		
	If yes, please explain:				
Do '	you pass another Post Office during business hours while traveling to or from w	ork, or shops	oing, or for	personal n	eeds?
		YES	M NO		
	If yes, please explain:				



3.	If you have carrier delivery, the receive Post Office box service current service?	nere will be no change to your deliver be or general delivery service, comple	y service — proceed to question 4 ete this section. How will the propo	. If you currently sed service compare to
	☐ Better	Just as Good	No Opinion	Worse
	If yes, please explain:			
	<u> </u>	n apaffment, ma	il would be mi	ixed up w
4.	For which of the following services?	do you leave your community? (Chec	k all that apply.) Where do you go	to obtain these
	Shopping	Aborn Levis	ston Greater	- Pofland
	Personal needs	Arbon, Lew	iston	
	Banking $$ Employment	rechanic Fa	16 Aborn)
	Employment	South Portano	1 - 1 - 1 - 1	
	Social needs	greater Portar	id, Lewiston,	Abom
5.	Do you currently use local	businesses in the community?	,	
	Yes X No			
	7 · 10	to use them if the Post Office is disc	ontinued?	
	Yes No			
Nam	ne: 65a-	- Mark Bal	lard	
Add	ress: ROBO	(24 East)	Sland, ME	04230
Tele	phone: 577-	5114		·
Date	6-2-1			

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Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the EAST POLAND Post Office on 04/26/2011. Additionally, during the survey period, questionnaires were available at the EAST POLAND Post Office to walk-in retail customers.

1. Number of Questionnaires

Total Questionnaires distributed	182
Favorable to proposal	11
Unfavorable to proposal	19
Expressing no opinion	37
Total questionnaires received	67

Postal Concerns

The following postal concerns were expressed

Concem (Favorable):

Customers were concerned about mail security

Response:

You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postel Service does not open mailboxes which are locked and does not accept keys for this purpose.

Concern (Favorable):

FAVORABLE

Response:

Concern (Favorable):

No Concern

Response:

Concern (No Opinion):

No Concern

Response:

Concern (UnFavorable):

Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail Response:

You expressed a concern about those customers with disabilities or elderly who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

Concern (UnFavorable):

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

Response:

You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner. As far as window hours, attempts are made to stagger the scheduled lunch breaks so as to have a neighboring office open while another is closed.

Concern (UnFavorable):

Customers expressed concern that postal employees at the adminoffice Post Office are rude

Response:

You expressed a concern that postal employees at the East Poland Post Office are rude. Employee courtesy is always a concern of postal managers, Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations.

Concern (UnFavorable):

Customers were concerned about a change of address

Response:

You expressed a concern about a change in address. Customers who retain Po Box service would continue to use their same mailing address and box number when moved to the Poland Post Office. Customers who elect to receive roadside delivery will be assigned a 911 address. The new street address will need to use the Poland name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

Concern (UnFavorable):

Q

Response:

You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Concern (UnFavorable):

Customers were concerned about obtaining services from the carrier

Response:

You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the cerrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and realis the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Spacial services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Concern (UnFavorable):

Customers were concerned about the mailboxes being damaged by snowplows

Response:

You expressed a concern about the mailboxes being damaged by snowplows. Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

Concern (UnFavorable):

You were concerned about having to travel to another post office for service

Response

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the camer, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Nonpostal Concerns

The following nonpostal concerns were expressed

Concern (Favorable):

EMPLOYEES LOOSING THEIR JOBS

Response

You expressed a concern for employees losing their jobs. In the event of a discontinuance, no career employees would lose their job. The OIC of the office would be assigned back to his administrative office.

Concern (No Opinion):

No Concern

Response:

Concern (UnFavorable):

Customers expressed concern for loss of community identity

Response:

You expressed a concern for the loss of a social center. Residents may continue to meet informally, socialize, and share information at any local store, church, and residences in town

Community Meeting Roster

Postal Service Respresentive Jim McCartney, Post Office F	Review Coordinator	Date: 05/31/2 Time 07:00			
Jim Thornton, (A) Manager, I Wayne Penley, Postmaster F	Post Office Operations				
Total Number of Customers	Present:	Place: the Polano	l Regional High School Auditoriun		
This document may become	a part of the official record that will be	available for public viewing.			
Names of Customers Prese	ent:				
Name	Mailing Address (optional)	Zip Code	Phone Number		
origine Bornies	POBOXES E. Pland	04230	998-4145		
Carlo	F 10 Box15 E Polad	04230	8982523		
Ent Edula	Po Borts Epoch	04230	598-25/		
lest Beaul	5 P.O. BOX 24	04230	998-793		
	,				
			-		
			,		

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Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

Concern (UnFavorable):

Customer expressed concern regarding the timing of the window transaction survey.

Response

The window transaction survey only accounts for retail window transactions and does not include mail distribution and administrative duties. These additional duties are counted as part of a postmaster's workload, but not as window transactions. The office's low daily workload for fiscal year 2010 was the initial basis for study.

Concern (UnFavorable):

Customers were concerned about having to make an address change on their bank checks and stationery

Response

Customers who wish to remain with PO Box service will not have a change in address. Their box location would be moved to the administrative office and retain same number and last line of address. Customers that erect a rural mailbox along the carrier's line of travel will be assigned a 911 address. Customers will need to use the Poland name and ZIP code in the last line of address in order to insure regular and effective service.

Concern (UnFavorable):

Customers were concerned about mail security

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Concern (UnFavorable):

Customers expressed concern about having to erect a rural mailbox

Response

Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located 5.2 miles away.

Nonpostal Concerns



(207) 482-7168

Tele No:

A. UIIICO	<u>.</u>							
Name:	EAST PO	LAND				State: ME	Zip	Code: 04230
Area:	NORTHE				District:	NORTHERN NEW EI	NGLAND F	PFC
Congress	sional Distri		Maine 2nd		County:	Androscoggin		
EAS Grad	de:		55			Finance Number	: 2225	35
Post Offic	ce:		Classified Station	on 🗍		Classified Branch		сро 🗀
This form	ı is a place l	holder	for number 27. There was	not a petition re	ecieved.			
Prepared	d by:	Jim M	lcCartney				Date:	06/01/2011
Title:		NOR	THERN NEW ENGLAND P	FC Post Office	Review C	oordinator		

(207) 482-7266

Fax No:



(207) 482-7168

Tele No:

Name: EAST POLAND Area: NORTHEAST District: NORTHERN NEW ENGLAND PFC Congressional District: S5 County: Finance Number: 222535 Post Office:	A Office								
Congressional District: Maine 2nd						District:		Zip C	Code: <u>04230</u>
This form is a place holder for number 28. There was no Congressional inquiry.	Congressi	ional Distric	t: Ma	ine 2nd			Androscoggin	_	
	Post Office	e:		Classified Station			Classified Branch		сро 🗌
	This form	is a place h	older for	number 28. There was no (Congression	nal inquiry	<i>i</i> .		
Prepared by: Jim McCartney Date: 06/02/2 Title: NORTHERN NEW ENGLAND PFC Post Office Review Coordinator					D1-0#	Davie O		Date:	06/02/2011

(207) 482-7266

Fax No:

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Proposal Checklist

Sec	tion I	

Responsiveness to Community Postal Needs

Tell what we are doing and why.

× VX VX

×

× ×

*

X

NA

Section II

X X X X X

Section III

X

X

Is reason for discontinuance justified and documented in the record?

If suspended, what type of alternate service customers are now receiving?

Reason for vacancy and information on postmaster/OIC

Number of customers and type of service they received and will receive.

Hours of service, daily window transaction average, number of permit mailers, and postage meter

Last three fiscal years of revenue and revenue units.

Decline in service workload/reduction in EAS level, if appropriate.

Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.

Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.

If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.

Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.

Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.

Information on petitions and congressional inquiries included with Postal Service responses.

Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.

Advantages and disadvantages of proposed alternate service.

Any other pertinent information concerning Postal Service needs.

Effect on the Community

Brief background of area, community government, population, etc.

Number of businesses, religious institutions, schools, local government offices, social organizations, etc.

Was Post Office used as meeting place?

Was Post Office a shelter for a bus stop?

Did the Post Office have a public bulletin board?

Were government forms available at the Post Office?

Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?

What is the historical value of the office?

Is an address change necessary?

Will the community identity be preserved?

What are the growth trends (flat, up, down)?

Were any other nonpostal items identified?

Effect on Employees

Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV	Economic Savings	
	A statement of annual savings includes a breakdown as follows: Postmaster salary (EAS-55, Minimum, no COLA) Fringe benefits 33.5% Rental costs, excluding utilities \$ 22,288 \$ 7,466 \$ 6,000	_
	Total annual costs \$ 3 \(\frac{7544}{}\)	_
	Less estimated cost of replacement service - 6.16.4.	_
3	Total annual savings \$ 29, 590.	_
A one-time expense of \$P	will be/was incurred for installation of CBUs and parcel lockers.	_
- %	Is postmaster salary based on the minimum salary without COLA?	
	Does postmaster salary reflect the current office evaluation?	
Section V	Other Factors	
×	The Postal Service has identified no other factors for consideration (if appropriate).	
	List other factors as appropriate.	
NA	Other factors when replacement service is a CPO.	
	·	
Section VI	Summary	
	The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.	
Section VII	Notices	
<u></u>	Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.	t
Checklist Completed By:	determination is made to discontinue the office, information on the appeal process will be provided	t
Checklist Completed By:	determination is made to discontinue the office, information on the appeal process will be provided	t
1166	determination is made to discontinue the office, information on the appeal process will be provided	±
Jim M'Cantovey	determination is made to discontinue the office, information on the appeal process will be provided at that time. (a) 2 2011 Date	-



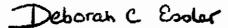
06/01/2011

SENIOR VICE PRESIDENT GOVERNMENT RELATIONS AND PUBLIC POLICY 475 L'ENFANT PLAZA SW RM 10804 WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close the EAST POLAND Post Office Docket No. 1361816

This is to advise you that on 06/14/2011, I will post for public comment a proposal to close the EAST POLAND Post Office in Androscoggin, Congressional District No. Maine 2nd.

If you have any questions, please call JIM MCCARTNEY District Review Coordinator at (207) 482-7168.



DEBORAH ESSLER
District Manager
NORTHERN NEW ENGLAND PFC District

cc: Manager, Customer Service Operations Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920 Proposal



06/08/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of

EAST POLAND Proposal Docket No. 1361816 - 04230

Please post the enclosed proposal to close the EAST POLAND Post Office in the lobby. The proposal must be posted in a prominent place from 06/14/2011 through close of business on 08/15/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (207) 482-7168.

JIN MCCARTNEY

Post Office Review Coordinator

NORTHERN NEW ENGLAND PFC District

Enclosures: PS Form 4920

Proposal

Invitation for Comments Comment Forms Official Record Docket: 1361816 - 04230 Item Nbr: 32

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Date of Posting: 06/14/2011

Date of Removal: 08/15/2011

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE EAST POLAND, ME POST OFFICE AND EXTEND SERVICE BY RURAL ROUTE SERVICE

To the customers of the East Poland Post Office:

The Postal Service is considering the close of the East Poland Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 06/14/2011 through 08/15/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the East Poland Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

JIM MCCARTNEY 151 FOREST AVE PORTLAND, ME 04101-9990

For more information, you may call JIM MCCARTNEY at (207) 482-7168 or write to the above address.

Thank you for your assistance.

JAMES THORNTON 151 FOREST AVE

PORTLAND, ME 04101-9990

Date of Posting: 06/14/2011

Posting Round Date:

Date of Removal: 08/15/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE EAST POLAND, ME POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1361816 - 04230

Docket: 1361816 - 04230 Item Nbr: 33 Page Nbr: 2

Concern:

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the East Poland, ME Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Poland Post Office, located five miles away.

The postmaster position became vacant when the postmaster retired on November 26, 2008. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of delivenes and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: This is a management initiated study to determine if regular and effective service can be provided through alternate means.

The East Poland Post Office, an EAS-55 level, provides service from 08:00 to 12:00 and 13:00 to 17:00 Monday - Friday , 08:00 to 12:00 Saturday and lobby hours of 08:00 to 17:00 on Monday - Friday and 08:00 to 12:00 on Saturday to 82 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 19 transaction(s) accounting for 20 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$23,592 (62 revenue units) in FY 2008; \$19,230 (50 revenue units) in FY 2009; and \$18,640 (49 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On May 31, 2011, representatives from the Postal Service were available at the Poland Regional High School Auditorium to answer questions and provide information to customers. 4 customer(s) attended the meeting.

On April 26, 2011, 182 questionnaires were distributed to delivery customers of the East Poland Post Office. Questionnaires were also available over the counter for retail customers at the East Poland Post Office. 67 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 11 favorable, 19 unfavorable, and 37 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Poland Post Office, an EAS-18 level office. Window service hours at the Poland Post Office are from 08:00 to 12:30 and 13:30 to 16:00, Monday through Friday, and 08:15 to11:15 on Saturday. There are 192 post office boxes available.

Retail service is also available at the Minot Post Office an EAS-16 level office, located one miles away. Window service hours at Minot Post Office are from 08:30 to 12:30 and 14:00 to 16:00, Monday through Friday and 08:30 to 11:30 on Saturday. There are 475 post office boxes available for rent.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the

peti	tion, and from the congressional inquiry:	,
1.	Concern:	Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail
	Response:	The customer expressed a concern about those customers with disabilities or elderly who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
2.	Concern:	Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community
	Response:	The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner. As far as window hours, attempts are made to stagger the school lead to

Post Office are rude

a neighboring office open while another is closed.

Customers expressed concern that postal employees at the adminoffice

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Response:

4. Concern:

Response:

5. Concern:

Response:

6. Concern:

Response:

The customer expressed a concern that postal employees at the East Poland Post Office are rude. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations.

Customers were concerned about a change of address

The customer expressed a concern about a change in address. Customers who retain Po Box service would continue to use their same mailing address and box number when moved to the Poland Post Office. Customers who elect to receive roadside delivery will be assigned a 911 address. The new street address will need to use the Poland name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change

Customers were concerned about mail security

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Customers were concerned about obtaining services from the carrier

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed ovemight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for venification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Customers were concerned about the mailboxes being damaged by 7. Concern: snowplows Response: The customer expressed a concern about the mailboxes being damaged by snowplows. Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows. **FAVORABLE** Concern: Response: You were concerned about having to travel to another post office for 9. Concern: service Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Customer expressed concern regarding the timing of the window 10. Concern: transaction survey. Response: The window transaction survey only accounts for retail window transactions and does not include mail distribution and administrative duties. These additional duties are counted as part of a postmaster's workload, but not as window transactions. The office's low daily workload for fiscal year 2010 was the initial basis for study. 11. Concern: Customers expressed concern about having to erect a rural mailbox Response: Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located 5.2 miles away. Customers were concerned about having to make an address change 12. Concern: on their bank checks and stationery Response: Customers who wish to remain with PO Box service will not have a change in address. Their box location would be moved to the administrative office and retain same number and last line of address. Customers that erect a rural mailbox along the carrier's line of travel will be assigned a 911 address. Customers will need to use the Poland name and ZIP code in the last line of address in order to insure regular and effective service.

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6.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post

office. Stamps by Mail order forms are provided for customer convenience.

Customers opting for carrier service will have 24-hour access to their mail.

3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for

customers.

4. CBUs can offer the security of individually locked mail compartments, Parcel lockers provide convenient

parcel delivery for customers.

Customers opting for carrier service will not have to pay post office box fees.

Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

The loss of a retail outlet and a postmaster position in the community. Retail services may be provided

by the rural or contract delivery carrier.

Meeting the rural or contract delivery carrier at the box to transact business. However, it is not

necessary to be present to conduct most Postal Service transactions.

A change in the mailing address. The community name will continue to be used in the new address. A

camer route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

East Poland is an incorporated community located in Androscoggin County. The community is administered politically by Poland Board of Selectmen. Police protection is provided by the Androscoggin Sheriffs Department. Fire protection is provided by the Poland Volunteer Fire Department. The community is comprised of retirees, commuters, self employed, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Liberty Baptist Church , Dan's Auto Labbay's Repair Garage Empire Grove . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the East Poland Post Office will be available at the Poland Post Office. Government forms normally provided by the Post Office will also be available at the Poland Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

. Concern: Customers expressed concern for loss of community identity

Response: The customer expressed a concern for the loss of a social center.

Residents may continue to meet informally, socialize, and share information at any local store, church, and residences in town

2. Concern: EMPLOYEES LOOSING THEIR JOBS

Response: The customer expressed a concern for employees losing their jobs. In

the event of a discontinuance, no career employees would lose their job. The OIC of the office would be assigned back to his administrative

office.

Concern: No Concern

Response:

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

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III. EFFECT ON EMPLOYEES

The postmaster retired on November 26, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. .

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$29,590 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 22,288 \$ 7,466 + \$ 6.000
Total Annual Costs Less Annual Cost of Replacement Service	\$ 35,754 <u>-</u> \$ 6.164
Total Annual Savings	\$ 29.590

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the East Poland, ME Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Poland Post Office, located five miles away.

The postmaster retired on November 26, 2008. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The East Poland Post Office provided delivery and retail service to 82 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 19. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$29,590 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the East Poland Post Office, Minot Post Office and Poland Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

JAMES THORNTON
Manager, Post Office Operations

06/14/2011 Date

Mailing Address

City, State, and ZIP Code

	Optional Comment Form
	ring are comments I wish to make concerning the proposed discontinuance of the EAST ND Post Office.
1.	Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal service
2.	Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
3.	Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
Name o	of Postal Customer Signature of Postal Customer

Date



08/15/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 08/15/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

JIM MCCARTNEY

Post Office Review Coordinator

151 FOREST AVE

PORTLAND, ME 04101-9990

Date of Posting: 06/14/2011

Date of Removal: 08/15/2011



UNITED STATES POSTAL SERVICE



INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE EAST POLAND, ME POST OFFICE AND EXTEND SERVICE BY RURAL ROUTE SERVICE

To the customers of the East Poland Post Office:

The Postal Service is considering the close of the East Poland Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 06/14/2011 through 08/15/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the East Poland Post Office, Minot Post Office and Poland Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

JIM MCCARTNEY 151 FOREST AVE PORTLAND, ME 04101-9990

For more information, you may call JIM MCCARTNEY at (207) 482-7168 or write to the above address.

Thank you for your assistance.

Kandy & Michael

RANDY MICHAUD 151 FOREST AVE

PORTLAND, ME 04101-9990

DOCKET NO ITEM NO PAGE 1361816-04270

Date of Posting: 06/14/2011

Posting Round Date:

Date of Removal: 08/15/2011

Removal Round Date:

AUG 15 2011

PROPOSAL TO CLOSE
THE EAST POLAND, ME POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1361816 - 04230

Docket: 1361816 - 04230 Item Nbr: 33 Page Nbr: 2

Response:

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the East Poland, ME Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Poland Post Office, located five miles away.

The postmaster position became vacant when the postmaster retired on November 26, 2008. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of delivenes and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: This is a management initiated study to determine if regular and effective service can be provided through alternate means.

The East Poland Post Office, an EAS-55 level, provides service from 08:00 to 12:00 and 13:00 to 17:00 Monday - Friday , 08:00 to 12:00 Saturday and lobby hours of 08:00 to 17:00 on Monday - Friday and 08:00 to 12:00 on Saturday to 82 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 19 transaction(s) accounting for 20 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$23,592 (62 revenue units) in FY 2008; \$19,230 (50 revenue units) in FY 2009; and \$18,640 (49 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On May 31, 2011, representatives from the Postal Service were available at the Poland Regional High School Auditorium to answer questions and provide information to customers. 4 customer(s) attended the meeting.

On April 26, 2011, 182 questionnaires were distributed to delivery customers of the East Poland Post Office. Questionnaires were also available over the counter for retail customers at the East Poland Post Office. 71 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 12 favorable, 21 unfavorable, and 38 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Poland Post Office, an EAS-18 level office. Window service hours at the Poland Post Office are from 08:00 to 12:30 and 13:30 to 16:00, Monday through Friday, and 08:15 to 11:15 on Saturday. There are 192 post office boxes available.

Retail service is also available at the Minot Post Office an EAS-16 level office, located one miles away. Window service hours at Minot Post Office are from 08:30 to 12:30 and 14:00 to 16:00, Monday through Friday and 08:30 to 11:30 on Saturday. There are 475 post office boxes available for rent.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1.	Concern:	Customers expressed concern about having to erect a rural mailbox.
	Response:	Customers are not required to erect rural mailboxes. Customers may apply to receive PO Box service from the administrative Post Office located or another location that is more convenient.
2.	Concern:	Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail
	Response:	The customer expressed a concern about those customers with disabilities or elderly who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences in hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
3.	Concern:	Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner. As far as window hours, attempts are made to stagger the scheduled lunch breaks so as to have

a neighboring office open while another is closed.

Date of Posting: 06/14/2011



UNITED STATES POSTAL SERVICE



Date of Removal: 08/15/2011

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE EAST POLAND, ME POST OFFICE AND EXTEND SERVICE BY RURAL ROUTE SERVICE

To the customers of the East Poland Post Office:

The Postal Service is considering the close of the East Poland Post Office for reasons stated in the accompanying proposal.

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Copies of the proposal and optional comment forms are available upon request at the East Poland Post Office, Minot Post Office and Poland Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

JIM MCCARTNEY 151 FOREST AVE PORTLAND, ME 04101-9990

For more information, you may call JIM MCCARTNEY at (207) 482-7168 or write to the above address.

Thank you for your assistance.

JAMES THORNTON 151 FOREST AVE

PORTLAND, ME 04101-9990

DOCKET NO	1361816-64230
ITEM NO	36
PAGE	·····

Date of Posting: 06/14/2011

Posting Round Date:

Date of Removal: 08/15/2011

Removal Round Date:



PROPOSAL TO CLOSE
THE EAST POLAND, ME POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1361816 - 04230

Docket: 1361816 - 04230 Item Nbr: 33 Page Nbr: 2

Response:

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the East Poland, ME Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Poland Post Office, located five miles away.

The postmaster position became vacant when the postmaster retired on November 26, 2008. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: This is a management initiated study to determine if regular and effective service can be provided through alternate means.

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If this proposal is implemented, delivery and retail services will be provided by the Poland Post Office, an EAS-18 level office. Window service hours at the Poland Post Office are from 08:00 to 12:30 and 13:30 to 16:00, Monday through Friday, and 08:15 to 11:15 on Saturday. There are 192 post office boxes available.

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3.	Concern:	Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

The customer expressed a concem that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner. As far as window hours, attempts are made to stagger the scheduled lunch breaks so as to have

a neighboring office open while another is closed.

Docket: 1361816 - 04230 Item Nbr: 37 Page Nbr: 1

NOTICE OF TAKING PROPOSAL AND COMMENTS UNDER INTERNAL CONSIDERATION

Date 08/15/2011

Postal Customers of the East poland Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the East poland Post Office, which was posted 06/14/2011 through 08/15/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the East poland Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

RANDY MICHAUD 151 FOREST AVE

PORTLAND, ME 04101-9990

Randy & Michael

Docket: 1361816 - 04230 Item Nbr: 38 Page Nbr: 1



08/29/2011

MEMO TO THE RECORD

SUBJECT: EAST POLAND

Docket Number 1361816 - 04230

The proposal to consolidate the EAST POLAND was posted with an "Invitation for Comments," at the EAST POLAND from 06/14/2011 through 06/15/2011. No comments were received. There is no change to the original proposal. Accordingly, there is no need to modify the proposal to address comments.

JIM MCCARTNEY
Post Office Review Coordinator
NORTHERN NEW ENGLAND PFC District



A. Office												
Name: Area: Congressi	EAST PO NORTHE ional Distri	AST ct: Ma	aine 2nd				District: County:	ANDROS	RN NEW EN COGGIN	GLAND P		4230
EAS Grad		55	5			_		Finar	ce Number:	22253	,	
Post Offic	e:			Classified	d Station			Classified E	Branch		СРО	
This form	is a place	holder fo	r numbe	r 39. Then	e was not	a prematur	re appeal r	received.				
Prepared		Jim McC		W ENGL	AND PFC I	Post Office	Review C	oordinator	_ □	ate:	<u> </u>)8/29/2011
Tele No:		(207) 48							— F: 	ax No:	((207) 182-7266



08/29/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record

EAST POLAND

Docket Number 1361816 - 04230

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

Deborah C Esoler

DEBORAH ESSLER
District Manager

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name,	State, ZIP Code:	EAST POLAND, ME, 04230-9998		
EAS Level:		55		
District:		NORTHERN NEW ENGLAND PFC		
		ANDROSCOGGIN		
County:				
Congressiona	I District:	Maine 2nd		
Proposal:		Close Consolidate		
Reason For P	ropsed:	retired		
Alternate Serv	rice Proposed:	Rural Route Service		
Customers Af	fected:			
Post Office	Box:	82		
General Del	ivery:	0		
Rural Route	•	0		
		0		
	entract Route (HCR):			
City Route:		0		
Intermediate	Rural:	0		
Intermediate	HCR;	0		
Total numb	er of customers:	82		
Date	Action			
valt	Office suspended. Reason suspended:			
	Suspension notice sent to Headquarters.			
11/26/2008	Postmaster vacancy occurred, Reason; retired			
	OIC: Career: 0 Noncareer: 0 Other Employ	yees: 0		
03/14/2011	District manager authorization to study.			
0.4 (0.0 (0.0.4.4	Questionnaires sent to customers, Number sent			
04/26/2011	Analysis: Favorable 12 Unfavorable 21 No C Petition received, Number of signatures: 0	pinion so		
	Concerns expressed:			
	Congressional inquiry received: No	•		
	Concerns expressed:			
06/03/2011	Proposal and checklist sent to district for review.	httlied by district 10 days before the 60-day posting (PS Form 4920		
06/01/2011	Government Relations and Retail Operations no lattached).	nationally district to days before the 60-day posting (PS Form 4920		
06/03/2011	Proposal and invitation for comments posted and	d round-dated.		
08/18/2011	Proposal and invitation for comments removed a			
	Comment Analysis:			
None	Favorable 0 Unfavorable 0 No Opinion 0 0 Premature PRC appeal received.			
NOTIC	Concerns expressed:			
06/03/2011	Updated PS Form 4920 completed (if necessary	<i>r</i>).		
08/29/2011	Certification of the official record.			
	District transmittal of official record to vice president, Area Operations.	dent, Delivery and Retail, and copy of transmittal letter to vice		
	Headquarters logged in official record (option en			
	Record returned to district for additional conside	eration.		
	Record returned as not warranted.	and round-dated		
	Final determination posted at affected office(s) a Final determination removed and round-dated.	and Fourid-dated.		
	Postal Bulletin Post Office Change Announceme	ent form sent to Headquarters.		
 	No appeals letter received from Headquarters.			
	Appeal to PRC received.			
	PRC opinion received on appeal:	LIOPO W.		
	Affirmed: Remanded:	USPS Withdrawn:		
	Address management systems notified to update Discontinuance announced in Postal Bulletin No			
	Discontinuance announced in Postal Bulletin No	" Elective osie:		
Review Coordi	nator/person most familiar with the case:			
	JIM MCCARTNEY	(207) 482-7168		
	Name/Title	Telephone Number		
	IIM MCCADTAIEY	/207\ /402 7460		
	JIM MCCARTNEY District Post Office Review Coordinator	(207) 482-7168 Telephone Number		
	Titility of Cities Notion Containistol	Leightions (adules)		



08/30/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS UNITED STATES POSTAL SERVICE 475 L'ENFANT PLAZA ROOM 5621 WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the East Poland Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Jim McCartney, Post Office Review Coordinator, at (207) 482-7168 or Randy Michaud Manager Post Office Operations.

DEBORAH ESSLER DISTRICT MANAGER 151 FOREST AVE PORTLAND, ME 04101-9990

Enclosures:

One copy of record (http://hqcsopps.usps.gov/public/dis/4B/P1361816.pdf) Headquarters acknowledgment of receipt of official record (optional) Self-addressed envelope

cc: Vice President, NORTHEAST Area (no enclosures)

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the EAST POLAND was received by 09/11/2011. Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700 WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

*Note: The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum and and a self-addressed return envelope if you wish to receive an acknowledgment of Headquarters receipt of the record.

Date of Posting: 10/05/2011

Date of Removal: 11/06/2011

FINAL DETERMINATION TO CLOSE THE EAST POLAND, ME POST OFFICE AND EXTEND SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1361816 - 04230

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

Concern:

Concern:

The Postal Service is issuing the final determination to close the East Poland, ME Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Poland Post Office, located five miles away.

The postmaster position became vacant when the postmaster retired on November 26, 2008. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

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When this final determination is implemented, delivery and retail services will be provided by the Poland Post Office, an EAS-18 level office. Window service hours at the Poland Post Office are from 08:00 to 12:30 and 13:30 to 16:00, Monday through Friday, and 08:15 to 11:15 on Saturday. There are 192 post office boxes available.

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The proposal to close the East Poland Post Office was posted with an invitation for comment at the East Poland Post Office, Minot Post Office and Poland Post Office from June 14, 2011 to August 15, 2011. The following additional concerns were received during the proposal posting period:

Customers expressed concern about having to erect a rural mailbox.

Customers expressed concern over the apparent lack of interest by the

Postal Service for the needs of the community

	Response:	Customers are not required to erect rural mailboxes. Customers may apply to receive PO Box service from the administrative Post Office located or another location that is more convenient.
2.	Concern:	Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail
	Response:	The customer expressed a concern about those customers with disabilities or elderly who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

)		lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner. As far as window hours, attempts are made to stagger the scheduled lunch breaks so as to have a neighboring office open while another is closed.
4.	Concern:	Customers expressed concern that postal employees at the adminoffice Post Office are rude
	Response:	The customer expressed a concern that postal employees at the East Poland Post Office are rude. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations.
5.	Concern:	Customers were concerned about a change of address
	Response:	The customer expressed a concern about a change in address. Customers who retain Po Box service would continue to use their same mailing address and box number when moved to the Poland Post Office. Customers who elect to receive roadside delivery will be assigned a 911 address. The new street address will need to use the Poland name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change
6.	Concern:	Customers were concerned about having to travel to another Post Office for service.
	Response:	Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
7.	Concern:	Customers were concerned about mail security
	Response:	The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
8.	Concern:	Customers were concerned about obtaining services from the carrier
	Response:	The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.
		PURCHASING STAMPS BY MAIL The Stamps by Mail Program provides customers the opportunity to

Response:

PURCHASING POSTAL MONEY ORDERS

orders are processed overnight, and some immediately.

Customers may purchase money orders by meeting the carrier at the

purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most

The customer expressed a concern that the Postal Service exhibits a

mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for venification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Customers were concerned about the mailboxes being damaged by snowplows

The customer expressed a concern about the mailboxes being damaged by snowplows. Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

FAVORABLE

You were concerned about having to travel to another post office for service

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Customer expressed concern regarding the timing of the window transaction survey.

The window transaction survey only accounts for retail window transactions and does not include mail distribution and administrative duties. These additional duties are counted as part of a postmaster's workload, but not as window transactions. The office's low daily workload for fiscal year 2010 was the initial basis for study.

Customers expressed concern about having to erect a rural mailbox

Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located 5.2 miles away.

Customers were concerned about having to make an address change on their bank checks and stationery

Customers who wish to remain with PO Box service will not have a change in address. Their box location would be moved to the administrative office and retain same number and last line of address. Customers that erect a rural mailbox along the carrier's line of travel will be assigned a 911 address. Customers will need to use the Poland name and ZIP code in the last line of address in order to insure regular and effective service.

9. Concern:

Response:

10. Concern:

Response:

11. Concern:

Response:

12. Concern:

Response:

13. Concern:

Response:

14. Concern:

Response:

Some advantages of the proposal are:

- The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
- 2. Customers opting for carrier service will have 24-hour access to their mail.
- Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
- CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
- Customers opting for carrier service will not have to pay post office box fees.
- 6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

- 1. The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
- Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
- A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

East Poland is an incorporated community located in ANDROSCOGGIN County. The community is administered politically by Poland Board of Selectmen. Police protection is provided by the Androscoggin Sheriffs Department. Fire protection is provided by the Poland Volunteer Fire Department. The community is comprised of retirees, commuters, self employed and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Liberty Baptist Church, Dan's Auto Labbay's Repair Garage Empire Grove. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the East Poland Post Office will be available at the Poland Post Office. Government forms normally provided by the Post Office will also be available at the Poland Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

Customer expressed a concern about the loss of the community Concern: bulletin board at the Post Office. Response: Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. Concern: Customers expressed concern for loss of community identity Response: The customer expressed a concern for the loss of a social center. Residents may continue to meet informally, socialize, and share information at any local store, church, and residences in town Concern: **EMPLOYEES LOOSING THEIR JOBS** Response: The customer expressed a concern for employees losing their jobs. In

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

office.

the event of a discontinuance, no career employees would lose their job. The OIC of the office would be assigned back to his administrative

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on November 26, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 29,590 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 22,288 \$ 7,466 + \$ 6,000
Total Annual Costs Less Annual Cost of Replacement Service	\$ 35,754 <u>- \$ 6.164</u>
Total Annual Savings	_ \$ 29,590

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

This is the final determination to close the East Poland, ME Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Poland Post Office, located five miles away.

The postmaster retired on November 26, 2008. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by rural route service.

The East Poland Post Office provided delivery and retail service to 82 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 19. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$29,590 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the East Poland Post Office, Minot Post Office and Poland Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the East Poland Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-000l. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at East Poland Post Office , Minot Post Office and Poland Post Office during normal office hours.

Dean J Granholm

Vice President of Delivery and Post Office Operations

Date



10/05/2011

OFFICER-IN-CHARGE/POSTMASTER East Poland Post Office

SUBJECT: Letter of Instructions Regarding Posting of the East Poland Post Office Final Determination Docket No. 1361816 - 04230

Please post in the lobby the enclosed final determination to close the East Poland Post Office. The final determination must be posted in a prominent place from 10/05/2011 through close of business on 11/06/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 11/07/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (207) 482-7168.

Sincerely,

ЛМ MCCARTNEY

POST OFFICE REVIEW COORDINATOR

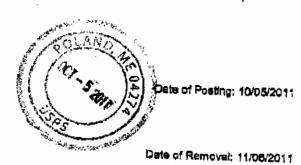
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151 FOREST AVE

PORTLAND, ME 04101-9990

Docket: 1361816 - 04230 Item Nbr: 48 Page Nbr: 2

Enclosures: Final Determination Official Record



FINAL DETERMINATION TO CLOSE THE EAST POLAND, ME POST OFFICE AND EXTEND SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1361816 - 04230



Date of Posting: 10/05/2011

Date of Removal: 11/06/2011

FINAL DETERMINATION TO CLOSE THE EAST POLAND, ME POST OFFICE AND EXTEND SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1361816 - 04230